

BEWARE OF FRAUDULENT MAILS/SMS ON COVID-19

Dear Customers,

We request you to **exercise caution while clicking on link shared in SMS, accessing email, downloading email attachment and sharing Information Online**. Since spread of Corona Virus, miscreants are using name of World Health Organisation and Government of India to extract personal and financial Information of customers.

Do not trust the emails / SMS that urge you to take immediate action or offer COVID-19 vaccines or cures by clicking on a given link. Fraudsters are also using crowd funding/charity campaigns to entice customers to share their banking detail.

You are advised not to share your CVV/OTP/Expiry Date/Password or any confidential information over Phone, E-mail or any other media. Please remember, your Bank never asks for such details.

If you receive any alerts of any suspicious transactions in your account, immediately contact your Branch or BOI customer care centre on 022-4091 9191 /1800 220 229/ 1800 103 1906.

Report unauthorised transactions at: <https://www.bankofindia.co.in/Unauthorizedtransaction>

Report Phishing (Fraudulent emails) and Vishing (Fraudulent phone calls) and any other grievances at: <https://www.bankofindia.co.in/OnlineGrievance>

धन्ववाद एवं आभार Thanks & Regards



Information Security Team

सूचना सुरक्षा अनुभाग/Information Security Cell

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