

HEAD OFFICE
INFORMATION TECHNOLOGY DEPARTMENT

Date: 03/08/2020

CORRIGENDUM 1 TO TENDER NO- 178-09072020

Request for proposal for empanelment of vendor for customization /development/ maintenance/ testing/ support ref no HO:IT:AKA:0273 dated 30.06.2020

We request reference to our captioned RFP inviting bids from reputed vendors. PreBid meeting was held on 21/07/2020 through WebEx.

We hereunder advise the changes in the RFP .Pre-Bid queries have also been replied as per the attached sheet.

| S. No. | Clause No. & Name | Original | Corrigendum |
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| 1 | 5.1.2.xiv | <p>If any of the empanelled bidders do not participate in minimum two closed tender's project during the contract period for any reason, even after getting an invitation to bid by the bank, then there would be financial implication as below:</p> <ul style="list-style-type: none"> • For each non-participated bid, a penalty of Rs. 5000/- (Up to 3 consecutive). • For non-participation in more than 3 bid, the Empanelled Security Deposit submitted by the bidder could be forfeited by the bank. | <p>If any of the empanelled bidders do not participate in minimum two closed tender's project during the contract period for any reason, even after getting an invitation to bid by the bank, then there would be financial implication as below:</p> <ul style="list-style-type: none"> • For each non-participated bid after 2nd non participation, a penalty of Rs. 5000/- will be levied, • For non-participation in more than 3 bids, the Security Deposit submitted by the bidder could be forfeited by the bank. |
| 2 | 5.1.4 II Additional Eligibility Criteria for Category B a. And 8.15.2 Format | <p>The bidder should have an annual turnover of at least Rs. 25 lacs (Rupees Twenty Five Lacs) in each of the last three financial years (i.e. FY 2016-17, FY 2017-18 and FY 2018-19). Further, their net</p> | <p>The bidder should have an annual turnover of at least Rs. 25 lacs (Rupees Twenty Five Lacs) in each of the last three financial years (i.e. FY 2016-17, FY 2017-18 and FY 2018-19) OR (i.e. FY 2017-18, FY 2018-</p> |

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| | of Conformity to Eligibility Criteria for Category-B | profit should be positive in the last three financial years and their net worth should also be positive in each of the last three financial years. This must be the individual company turnover and not of any group of companies/subsidiaries. | 19 and FY 2019-20) . Further, their net profit and net worth should be positive in the any one of the last three financial years. This must be the individual company turnover and not of any group of companies/subsidiaries. |
| 3 | 5.1.4 Additional Eligibility Criteria for Category A a. And 8.15.1 Format of Conformity to Eligibility Criteria for Category-A | The bidder should have an annual turnover of at least Rs. 5 Crores (Rupees Five Crores) in each of last three preceding three (3) financial years from i.e. FY 2016-17, FY 2017-18 and FY 2018-19. The turnover must be the individual company turnover and not that of any group of companies. | The bidder should have an annual turnover of at least Rs. 5 Crores (Rupees Five Crores) in each of last three preceding three (3) financial years from i.e. FY 2016-17, FY 2017-18 and FY 2018-19 OR FY 2017-18, FY 2018-19 and FY 2019-20. The turnover must be the individual company turnover and not that of any group of companies. |
| 4 | 6.19 SLA, Uptime & Liquidated Damages 6.19.2 | Notwithstanding the Bank's right to cancel the order, liquidated damages at 0.5% (Half percent) of the contract price per week or part thereof will be charged for every week's delay in the specified delivery schedule. The Liquidated Damages including Service Level Penalties subject to a maximum of 20% of the total project cost. Over and above, FM resources penalties would be on actual basis, if opted by the bank. The Bank reserves its right to recover these amounts by any mode including adjusting from any payments to be made by the Bank to the Bidder. | 6.19.2 Notwithstanding the Bank's right to cancel the order, liquidated damages at 0.5% (Half percent) of the contract price per week or part thereof will be charged for every week's delay in the specified delivery schedule. The Liquidated Damages including Service Level Penalties subject to a maximum of 10% of the total project cost. Over and above, FM resources penalties would be on actual basis, if opted by the bank. The Bank reserves its right to recover these amounts by any mode including adjusting from any payments to be made by the Bank to the Bidder. |
| 5 | 8.31 Bidder's Information a. Service Level Document | e. The maximum total penalty in each quarter (excluding penalties for non-availability of manpower / resources / personnel) shall | The maximum total penalty in each quarter (excluding penalties for non-availability of manpower / resources / personnel) shall not be more |

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| | | not be more than 20% of the Total Quarterly payable amount during the contract Phase as defined in the Support & Maintenance (Post Go-Live) Section of Payment Terms and Schedule in this RFP beyond which the tendering authority will be free to initiate action as per RFP terms and condition for breach of SLA. | than 10% of the Total Quarterly payable amount during the contract Phase as defined in the Support & Maintenance (Post Go-Live) Section of Payment Terms and Schedule in this RFP beyond which the tendering authority will be free to initiate action as per RFP terms and condition for breach of SLA. |
| 6 | 8.3 Price Schedule-Important Notes | The solution is to be provided for a period of 5 years, warranty and 4 years of ATS | The solution is to be provided for a period of 5 years, 1 year warranty and 4 years of ATS |
| 7 | 6.9.1 Incidental Services | (b) Furnishing manuals for each appropriate unit of the supplied Products, as mentioned under Clauses 4.7.4, 4.7.5 and 4.48 of TCC; (c) Maintenance and software updates of the supplied Products, technical support thereof for a period as specified in the Clause 7.13, after expiry of the warranty, provided, that this service shall not relieve the Supplier of any Warranty obligations under this Contract. | (b) Furnishing manuals for each appropriate unit of the supplied Products; (c) Maintenance and software updates of the supplied Products, technical support thereof for a period of 4 years, after expiry of the one year warranty, provided, that this service shall not relieve the Supplier of any Warranty obligations under this Contract. |

Vendors are requested to note the changes and respond accordingly.

- **Last Date of submission is revised from 10.08.2020 by 3:00 PM to 17.08.2020 by 3:00 PM**
- **Date and Time of opening of Technical Bids is revised from 10.08.2020 at 3:30 PM onwards to 17.08.2020 at 3:30 PM onwards**
- **All other terms and conditions remain unchanged.**