Terms & Conditions

- The Offer is valid till 31 March 2022.
- Under this Offer, Cardholders get 20% off on purchases amounting to Rs.800 and above at www.bigbasket.com by quoting the promotion code BBMC20. Maximum discount upto Rs.200.
- Offer valid only for First Time users on bigbasket.
- The offer excludes the following products and categories from redemption: Baby Cereals, Baby Foods, Infant Formula, Organic Baby Foods, Srilalitha Rice of all pack sizes and Wagh Bakri Tea.
- Offer not valid on products listed under bigbasket Specialty Stores
- Products and services are subject to availability. The offer is applicable across all cities where bigbasket services is present.
- If bigbasket wallet credit is used at the time of placing the order, the voucher cannot be applied after the order is placed in paynow option.
- The Offer is available only upon making full payment by a valid and unexpired Mastercard card issued in India. Offer is not valid for Cash on Delivery.
- To redeem this offer, cardholders should login to their account or create an account, if they are not registered.
- The promotion code should be used at the time of placing the order.
- The Offer is non-transferable and cannot be exchanged for cash or cheque or any form of credit.
- The total minimum spend will be calculated based on the product cost only. This excludes all taxes, GST, delivery charges, etc. Any taxes, liabilities or charges payable to the government or any other authority or body, if any, shall be borne directly by the cardholder and/or billed to the account of the cardholder.
- Any dispute regarding delivery, service, suitability, merchantability, availability or quality of the offer/or
 product/services related to this offer must be addressed in writing, by the cardholder directly to bigbasket
 at customerservice@bigbasket.com or by calling 1860-123-1000. Mastercard or the issuing bank will not
 be liable for the same.
- Cardholders are not bound in any way to participate in the Offer. Any participation shall be voluntary and
 all participants understand, acknowledge and agree that the Offer is purely on a best effort basis and
 Mastercard does not assume any liability whatsoever regarding the Offer, the delivery of services or any
 incidental matter.
- No two offers can be clubbed together and no additional discount/offer will be applicable.
- Any cardholder who utilises, participates in, or attempts to utilise or participate in the Mastercard Card
 Offers programme, irrevocably agrees to the following: Mastercard will not be liable under contract, tort
 or any other theory of law for any claim regarding loss or damage howsoever incurred in relation to the
 use (or attempted use) of the Offer; and accordingly, the cardholder will not make any claim against
 Mastercard regarding the same.
- Each benefit/privilege may be subject to additional terms and conditions imposed by bigbasket. Cardholders are solely responsible for checking and complying with the same.
- These terms and conditions shall be governed by the laws of India and any dispute arising out of or in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the courts in Mumbai.
- Mastercard reserves the right to add, alter, modify, change or vary any of these terms and conditions or to replace, wholly or in part, this Offer by another offer, whether similar or not, or to withdraw it altogether at any point in time, without any prior notice.