

JEEVAN PRAMAAN APPLICATION

User-Manual

JEEVAN PRAMAAN (DIGITAL LIFE CERTIFICATE)

Benefits

- Jeevan Pramaan version 3.7.x and above allows pensioners to generate DLCs (Digital Life Certificate) for multiple PPOs by using only single biometric authentication.
- Support for Assamese language in addition to English and Hindi is available in the new version of the application.

Requirement

- Operating System - Windows 8 or higher
- Microsoft .Net Framework version 4 - Full (or) Higher
- STQC certified Registered Biometric device is required. List is available on Jeevan Pramaan portal.
- RD Service of the biometric device should be installed on the system and running. (RD Service links are also available on Jeevan Pramaan Portal as well) (Refer to slide number: 11)
- Internet connection is required to communicate with Jeevan Pramaan Server.

Process

Step-1: Download and Install **Jeevan Pramaan Application** from <https://jeevanpramaan.gov.in/app/download>

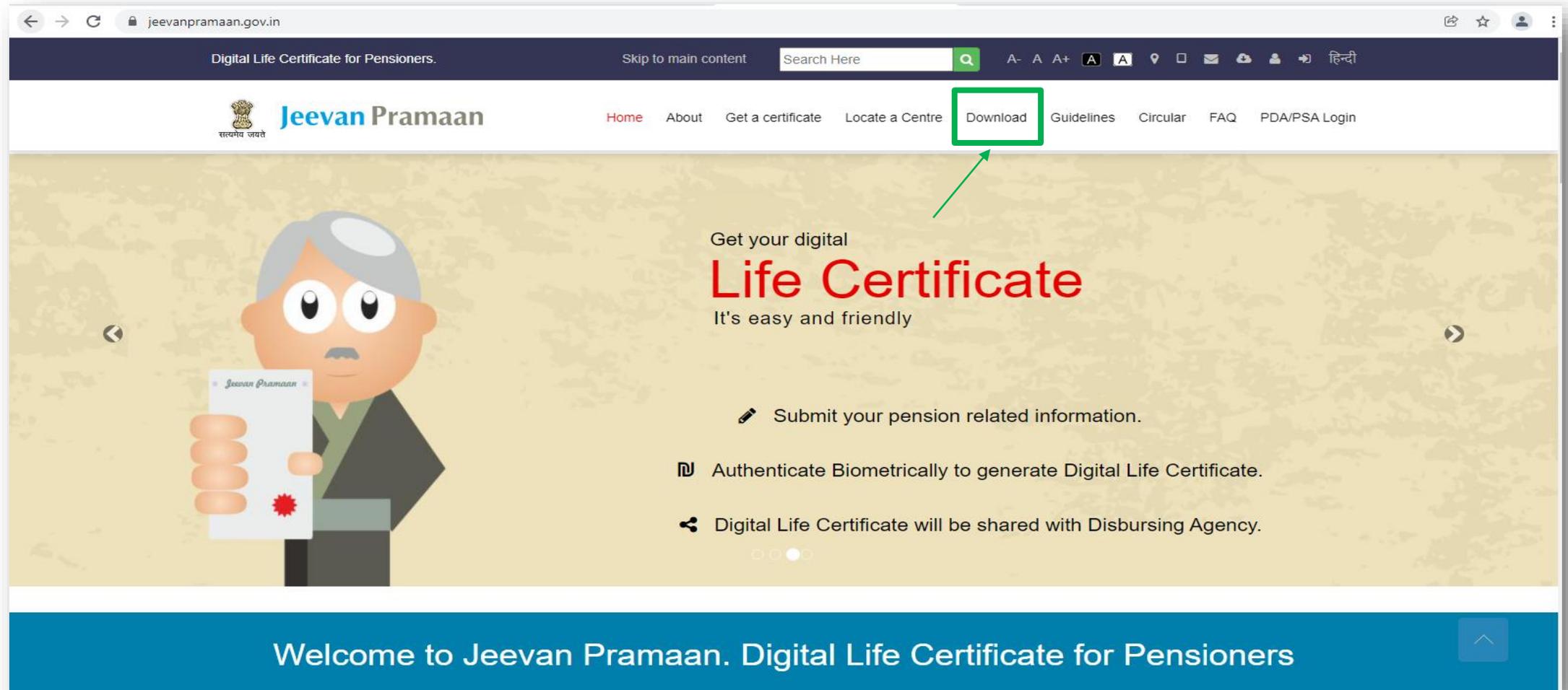
(Refer to slide number: 3)

Step-2: **Operator Authentication**: This is a one time process. Pensioner can be the Operator as well. (Refer to slide number: 12)

Step-3: **Pensioner Authentication**: Fill in the pensioner details and Aadhaar based Finger/iris Authentication of Pensioner. (Refer to slide number: 16)

Step-1: Download Jeevan Pramaan Application

- ❑ Open the JeevanPramaan website in any web browser. The URL of the website is <https://jeevanpramaan.gov.in>.
- ❑ Click on the **download** button highlighted in green box as shown in the image below



Step-1: Download Jeevan Pramaan Application

- ❑ On this page the requirements for different Jeevan Pramaan applications are listed, check whether your device fulfills the requirements before downloading the application
- ❑ Enter your e-mail , captcha code and then click on “*I Agree to Download*” button.
- ❑ You will receive an OTP in your email account that you have provided

jeevanpramaan.gov.in/package/download

Digital Life Certificate for Pensioners. Skip to main content Search Here A- A A+ A A A+ Hindi

Home About Get a certificate Locate a Centre Download Guidelines Circular FAQ PDA/PSA Login

Download Application

For Windows and Android Operating System

To start the download please provide your e-mail. The download link will be made available after submitting your e-mail address.

The client software is intended to be used only for Pensioner's life certificate registration. **Usage of the application for any other purpose is prohibited.**

Download Documents

Client Installation Document 3.5
RD(Registered Device) Service & Drivers for Windows
Client Installation Document for Android Face App

1. Jeevan Pramaan client software (Windows/Android) will require a biometric fingerprint/ iris scanner device.
2. Biometric device is not required for Jeevan Pramaan Face App (Android), the app uses the camera of the mobile phone to capture the face.
** In case you require support please contact our help desk at jeevanpramaan[at]gov[dot]in.

System Requirements for windows7/8 (32/64 bit)

1. Microsoft .Net Framework version 4 - Full (or) Higher
2. Microsoft Visual C++ 2010 Re distributable Package for Windows machine.

System Requirements for Android

1. Android 5.0 and above

System Requirements for Face (Android) App

1. Android 7.0 or above (Un-rooted device)
2. RAM - 4+ GB.
3. Minimum 500 MB free storage.
4. Camera Resolution - 5MP or greater.
5. Download Face RD Service from Google Play Store (AadhaarFaceRd)

Enter Email

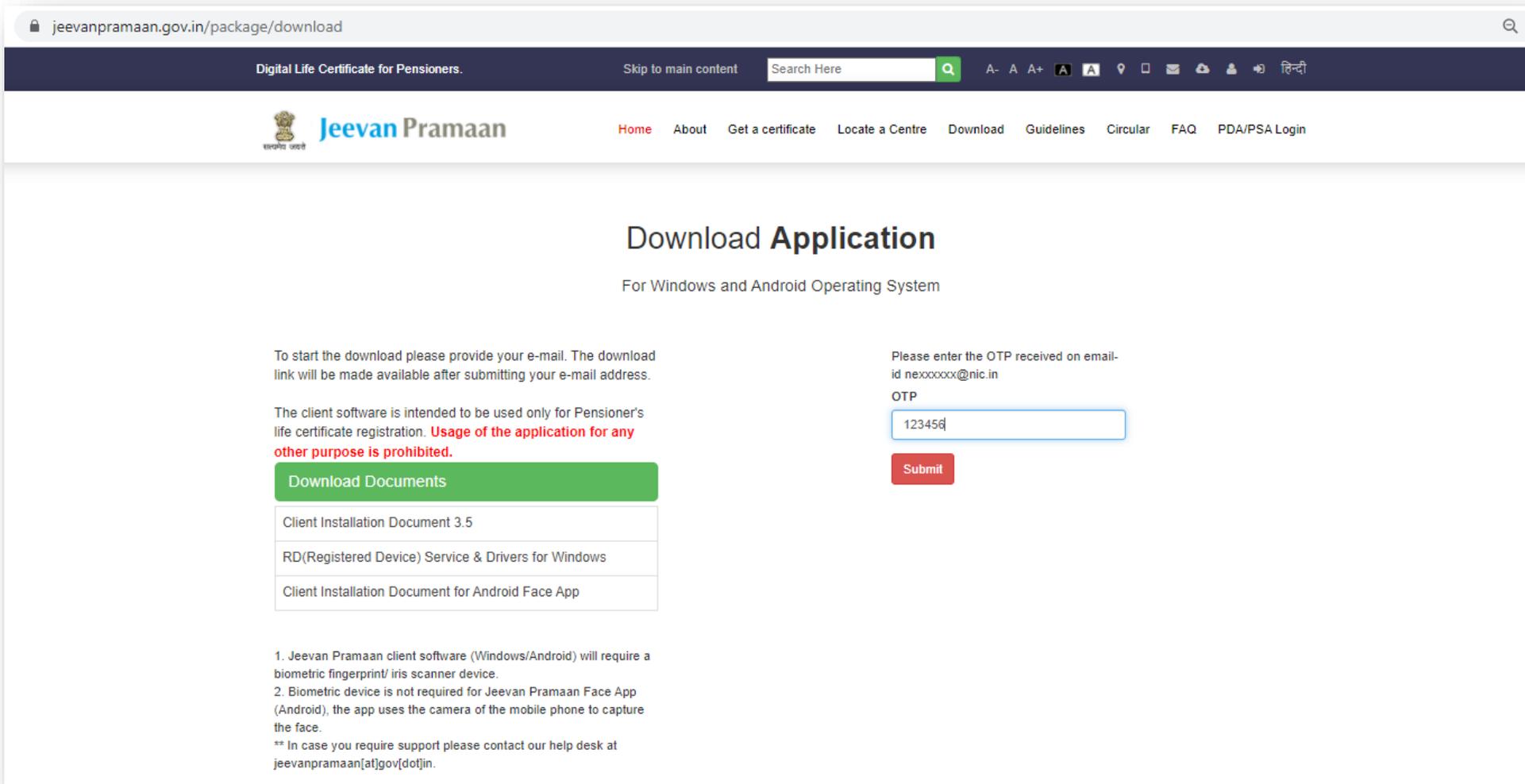
Not readable? Change text.

Enter Captcha Code

I Agree to Download

Step-1: Download Jeevan Pramaan Application

- ❑ Enter the OTP received on your e-mail.
- ❑ Click on the “*Submit*” button.



The screenshot shows the Jeevan Pramaan website interface. At the top, there is a navigation bar with the text "Digital Life Certificate for Pensioners." and "Skip to main content". A search bar is present with the placeholder "Search Here". The main header features the Jeevan Pramaan logo and a navigation menu with links: Home, About, Get a certificate, Locate a Centre, Download, Guidelines, Circular, FAQ, and PDA/PSA Login.

Download Application

For Windows and Android Operating System

To start the download please provide your e-mail. The download link will be made available after submitting your e-mail address.

The client software is intended to be used only for Pensioner's life certificate registration. **Usage of the application for any other purpose is prohibited.**

Please enter the OTP received on email- id nxxxxxx@nic.in

OTP

Submit

Download Documents

- Client Installation Document 3.5
- RD(Registered Device) Service & Drivers for Windows
- Client Installation Document for Android Face App

1. Jeevan Pramaan client software (Windows/Android) will require a biometric fingerprint/ iris scanner device.
2. Biometric device is not required for Jeevan Pramaan Face App (Android), the app uses the camera of the mobile phone to capture the face.
** In case you require support please contact our help desk at jeevanpramaan[at]gov[dot]in.

Step-1: Download Jeevan Pramaan Application

- ❑ The link to download the application is sent to your e-mail.
- ❑ Click on “OK” button

The screenshot shows a web browser window at the URL <https://jeevanpramaan.gov.in/package/download>. The page header includes the text "Digital Life Certificate for Pensioners." and the Jeevan Pramaan logo. A central message reads "Download Application For Windows and Android Operating System".

A modal dialog box is displayed in the center, titled "jeevanpramaan.gov.in says", with the message "Download Link has been sent to your Email-id." and an "OK" button.

Below the main heading, there is a section titled "Download Documents" with a green button. Underneath, there is a table of documents:

Client Installation Document 3.5
RD(Registered Device) Service & Drivers for Windows/Android
Client Installation & User-Manual for Android Face App

To the right of the document table, there are two sections: "For Windows OS" and "For Mobile App".

For Windows OS

- Download Jeevan Pramaan Ver 3.7.3

For Mobile App

- Download Jeevan Pramaan Ver 3.7.3 Android App
- Download Jeevan Pramaan Ver 3.6.2 Android Face App

At the bottom of the page, there are instructions and a help desk contact:

1. Jeevan Pramaan client software (Windows/Android) will require a biometric fingerprint/ iris scanner device.
2. Biometric device is not required for Jeevan Pramaan Face App (Android), the app uses the camera of the mobile phone to capture the face.

** In case you require support please contact our help desk at [jeevanpramaan\[at\]gov\[dot\]in](mailto:jeevanpramaan[at]gov[dot]in).

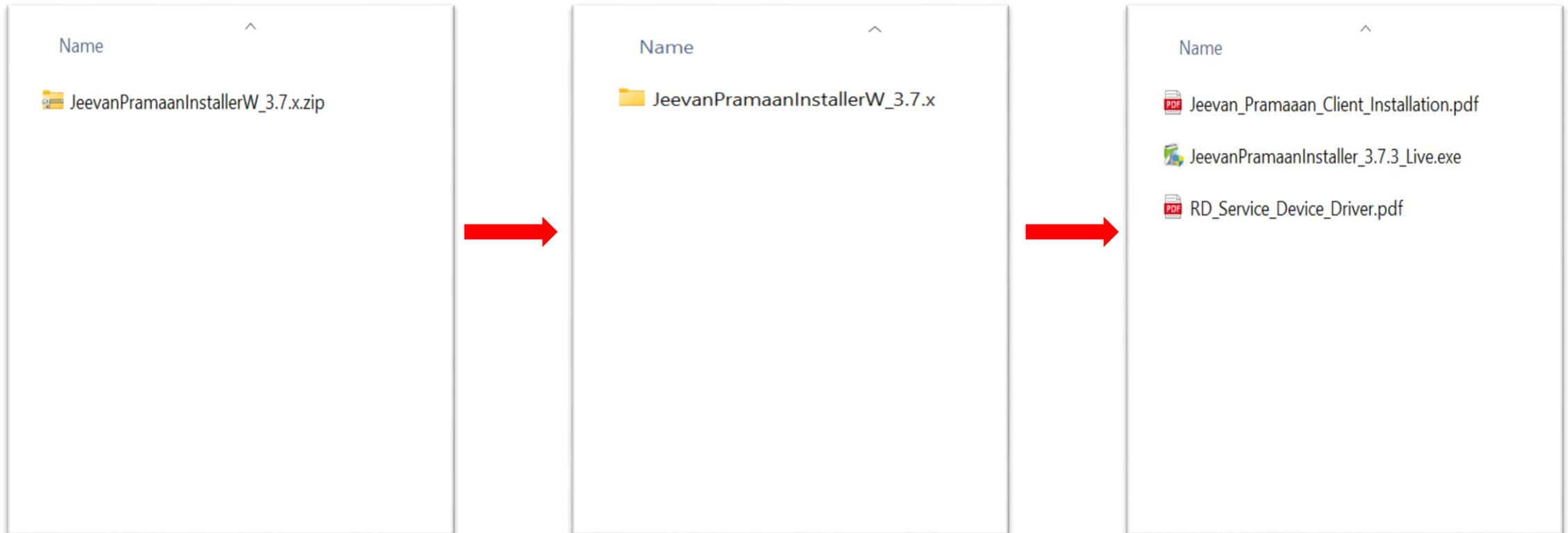
Step-1: Download Jeevan Pramaan Application

- ❑ You will receive the below mail on your e-mail ID. There is a link provided for downloading the application.
- ❑ The link shall work only once. Pl. note if you get 'session token expired' message, the download procedure has to be repeated.



Installation of Jeevan Pramaan Windows Application

- ❑ Prior to installing Jeevan Pramaan application, download and install the RD service pertaining to your device Pl. refer slide no. 11 for this.
- ❑ Extract the downloaded Jeevan Pramaan installer zip file. It contains the Jeevan Pramaan installer, Jeevan Pramaan Client Installation document and RD Service Device Driver which contains the links to RD service for different devices supported by the Jeevan Pramaan Application.
- ❑ You will find an installer by name “JeevanPramaanInstaller_3.7.3_Live.exe”. Run the installer as administrator



Installation of Jeevan Pramaan Android Application

- ❑ Prior to installing Jeevan Pramaan Android application, download and install the RD service pertaining to your device Pl. refer slide no. 11 for this. You can also download the RD service pertaining to your device from play store as well.
- ❑ You will find the Jeevan Pramaan Android Application apk by name “LifeCertificate_v3.7.3.apk” as shown in the image below.
- ❑ Run the apk to proceed towards the installation of the application.



Name	Date modified	Type	Size
 LifeCertificate_v3.7.3.apk	01-08-2022 09:34	APK File	9,291 KB

Installation of RD Service

- ❑ Prerequisite – Internet Connection is required to communicate with the biometric-device server
- ❑ 1) Download the 'RD service setup and drivers' and 'user manual' for your particular biometric device from the link <https://jeevanpramaan.gov.in/package/download>
- ❑ 2) Install the RD Service as per the installation instructions provided in the installation/user manual
- ❑ 3) Plug in biometric device, 'device ready to use' or 'device inserted' notification shall come up as shown below.
- ❑ 4) In case of issues related to RD service activation, software etc, please contact device manufacturer/provider.

The screenshot shows the 'Download Application' page on the Jeevan Pramaan website. The page is titled 'Download Application' and is for Windows and Android Operating System. It includes the following sections:

- Download Documents:** A list of documents for download, including 'Client Installation Document 3.5', 'RD(Registered Device) Service & Drivers for Windows' (highlighted with a red box and a red arrow), and 'Client Installation Document for Android Face App'.
- System Requirements for windows7/8 (32/64 bit):**
 1. Microsoft .Net Framework version 4 - Full (or) Higher
 2. Microsoft Visual C++ 2010 Re distributable Package for Windows machine.
- System Requirements for Android:**
 1. Android 5.0 and above
- System Requirements for Face (Android) App:**
 1. Android 7.0 or above (Un-rooted device)
 2. RAM - 4+ GB.
 3. Minimum 500 MB free storage.
 4. Camera Resolution - 5MP or greater.
 5. Download Face RD Service from Google Play Store (AadhaarFaceRd)
- Enter Email:** A text input field with the value 'abcd@gmail.com'.
- Enter Captcha Code:** A text input field with the value '49C9E7'.
- I Agree to Download:** A red button.

Additional text on the page includes: 'To start the download please provide your e-mail. The download link will be made available after submitting your e-mail address.' and 'The client software is intended to be used only for Pensioner's life certificate registration. Usage of the application for any other purpose is prohibited.'

Step-2: Operator Authentication (this is a one time process)

V3.7.3 Pensioners Life Certificate system Windows 8 .Net:4.0.30319.42000

JEEVAN PRAMAAN - Pensioners life certificate system
Operator Authentication

Aadhaar Virtual ID

Mobile

Email

Generate OTP

Exit

DEVICE: Morpho\$MSO1300E2L0SW\$3358cfef4c2040c1945c259a0d69e44e

Jeevan Pramaan Client Application is supporting Virtual ID...



- After you have successfully installed the Jeevan Pramaan Application, run the application.
- The Application is available in multiple languages - you can select English, Hindi or Assamese from the dropdown at the top right corner (marked in orange box in figure shown on the left side)
- The very first step is Operator Authentication and it is a one-time process. Any person can act as an operator. The pensioner can also act as an operator
- The operator needs to enter his/her Aadhaar number, mobile number and e-mail and click on **Generate OTP** button.
- The mobile number need not be linked with Aadhaar, you can enter any mobile number but make sure you have it as you will receive an OTP on the mobile and email-id provided

Step-2: Operator Authentication (this is a one time process)

V3.7.3 Pensioners Life Certificate system Windows 8 .Net:4.0.30319.42000

English

JEEVAN PRAMAAN - Pensioners life certificate system

Operator Authentication

Aadhaar Virtu

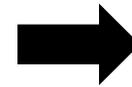
Mobile/Email : 9123456789 (or) abc@abc.com

Enter otp received on

Ok Resend Otp Cancel

Exit

DEVICE: Morpho\$MSO1300E2L0SW\$3358cfefb4c2040c1945c259a0d69e44e



- After the Operator has entered the details, he/she will receive an OTP on entered mobile number as well as email.
 - Enter any one of the OTP received and then click on *Ok* button.
- (In case OTP is not received click on *Resend OTP* button)

Step-2: Operator Authentication (this is a one time process)

V3.7.3 Pensioners Life Certificate system Windows 8 .Net:4.0.30319.42000

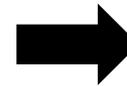
Operator Authentication

• Operator Name

I, the holder of Aadhaar, hereby give my consent to MeitY to use my Aadhaar number, biometric etc for authentication with UIDAI for generation of Digital Life certificate (DLC). MeitY/NIC have informed me that my Biometric will not be stored/shared.

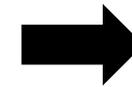
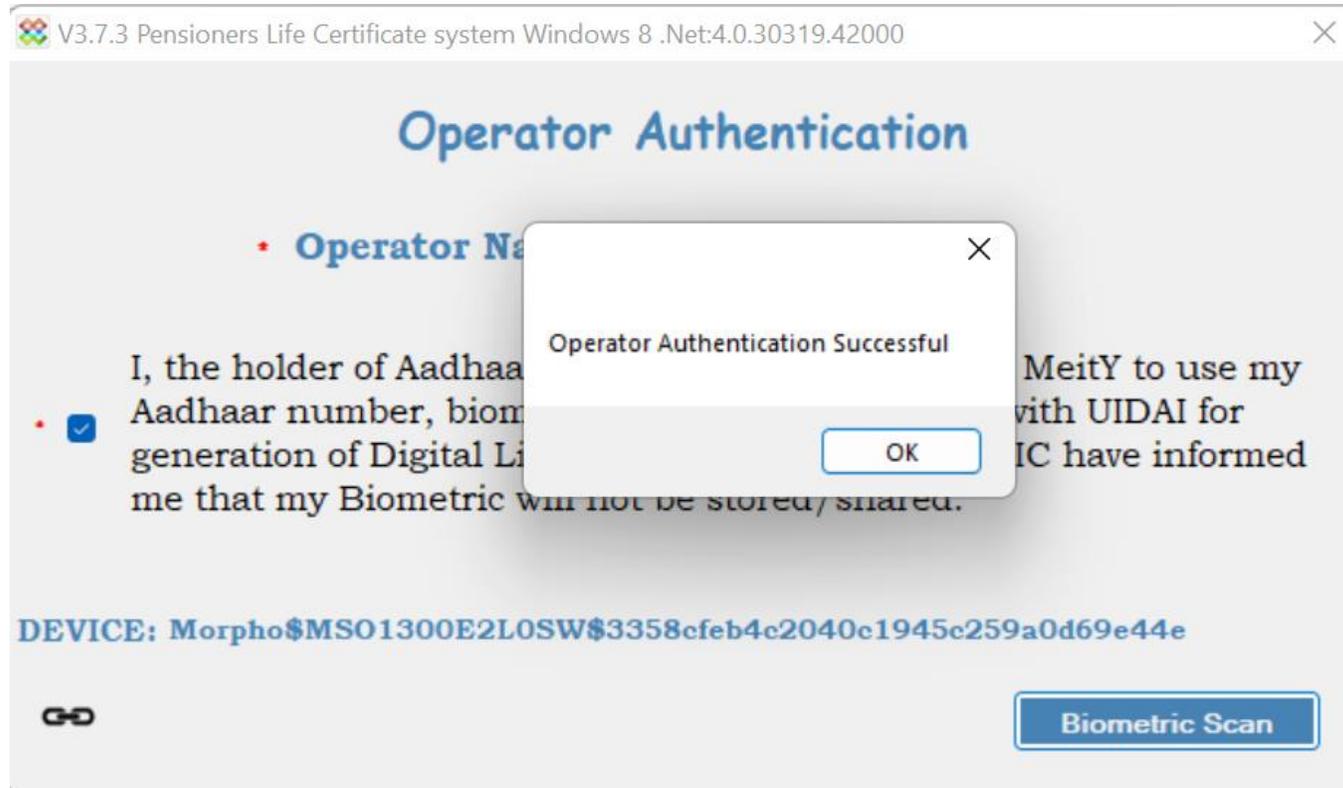
DEVICE: Morpho\$MSO1300E2LOSWS\$3358cf4c2040c1945c259a0d69e44e





- After successful OTP Validation the screen shown on left will appear.
- The Operator needs to enter name and give consent for authentication by clicking on the checkbox.
- Click on *Biometric Scan* button to proceed towards finger/iris scan

Step-2: Operator Authentication (this is a one time process)



- ❑ After you have successfully authenticated yourself through finger/iris scan, the application will show a pop "Operator Authentication Successful" which states that the Operator Registration is successful and the application restarts itself.

Step-3: Pensioner Authentication

V3.7.3 Pensioners Life Certificate system Windows 8 .Net:4.0.30319.42000

English

JEEVAN PRAMAAN - Pensioners life certificate system

Pensioner Authentication

Aadhaar Virtual ID

Mobile

Email

Generate OTP

Exit

DEVICE: Morpho\$MSO1300E2L0SW\$3358cf4c2040c1945c259a0d69e44e

is supporting Virtual ID... Jeevan Pramaan Client Application



- Next the Pensioner Authentication screen will open. Now whenever you run the application the Pensioner Authentication screen will open.
- The pensioner should enter his/her Aadhaar number and mobile number. The email address is optional.
- Next click on the *Generate OTP* button you will receive an OTP on the entered mobile number and email (only if the user has provided email)

Step-3: Pensioner Authentication

V3.7.3 Pensioners Life Certificate system Windows 8 .Net:4.0.30319.42000

English

JEEVAN PRAMAAN - Pensioners life certificate system

Pensioner Authentication

Aadhaar Enter otp received on

Mobile/Email : 9123456789 (or) abc@abc.com

DEVICE: Morpho\$MSO1300E2L0SW\$3358cf4c2040c1945c259a0d69e44e

ting Virtual ID... Jeevan Pramaan Client Application is suppor

- Enter the OTP received and click on *Ok* button to proceed further.
- (If OTP is not received, please click on *Resend OTP*)

Step-3: Pensioner Authentication

V3.7.3 Pensioners Life Certificate system Windows 8 .Net:4.0.30319.42000

Jeevan Pramaan V.3.7.3

Pensioner Details

**Family/Re-Employment
Details**

Aadhaar Authentication

Pensioner Details

- * Pensioner Name
- * Type of Pension
- * Organisation Type
- * Sanctioning Authority
- * Disbursing Agency
- * Agency
- * PPO Number
- * Account Number(Pension)

- After successful OTP Validation the screen shown on left appears. The screen will be either blank or will have prefilled details as shown in the next slide.
- Enter all the details correctly, incorrect information will lead to rejection of Jeevan Pramaan by the Pension Disbursing agency

Step-3: Pensioner Authentication

V3.7.3 Pensioners Life Certificate system Windows 8 .Net:4.0.30319.42000

Jeevan Pramaan
V.3.7.3

Pensioner Details

Use the dropdown to select PPO Number

Registered PPO Number: ----- SELECT PPO -----

* Pensioner Name: 201012345
191012345
20189999
12345
Add New Pension PPO not in List for yourself

* Type of Pension: -----

* Organisation Type: -----

* Sanctioning Authority: -----

* Disbursing Agency: -----

* Agency: -----

* PPO Number: -----

* Account Number(Pension): -----

Quit NEXT

- In case you get the screen with prefilled details, Select the desired PPO Number from the dropdown, or you can select '*Add new pension PPO not in List for yourself*' if you want to add a new PPO Number which is not appearing in list and fill in the pension details.
- In case user selects a PPO Number, he/she can modify all the details except PPO Number.
- After entering all the details click on "**NEXT**" button

Step-3: Pensioner Authentication

Jeevan Pramaan-Pensioners Life Certificate system

Jeevan Pramaan
V.3.7.3

Pensioner Details

Family/Re-Employment Details

Aadhaar Authentication

Re-Marriage Details

Are you Re-Married? Yes No

Re-Employment Details

Are you Re-Employed? Yes No

Back NEXT



- In this step the pensioner needs to add Re-marriage and Re-Employment details.
- In case the pensioner is re-employed or re-married, he/she is not allowed to submit DLC using the application, the pensioner needs to submit the required certificates to their pension disbursing agency.

Step-3: Pensioner Authentication

Jeevan Pramaan-Pensioners Life Certificate system

Jeevan Pramaan
V.3.7.3

Pensioner Details

Family Pensioner

Aadhaar Authentication

Preview of the Data Filled

Pensioner Name	abcd
Type of Pension	Family
Organisation Type	Banks
Sanctioning Authority	Banking Staff
Disbursing Agency	Bank
Agency	Federal Bank
PPO Number	67898765

- I certify that the above declarations are true and accurate.
- I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me

[Back](#) [Submit](#)



- This window shows the preview of all the details entered by the pensioner, make sure they are all correct and then tick both the **checkboxes** stating that the information entered is accurate
- click on **Submit** button to proceed further.

Step-3: Pensioner Authentication

Jeevan Pramaan-Pensioners Life Certificate system

Jeevan Pramaan
V.3.7.3

Pensioner Details
Family Pensioner

Aadhaar Authentication

Preview of the Data Filled

Pensioner Name	abcd
Type of Pension	Family
Organisation Type	Banks
Sanctioning Authority	Banking Staff
Disbursing Agency	
Agency	
PPO Number	

Confirm

Number of PPO remaining for DLC generation: 4

Do you want to generate DLC for the remaining PPO?

Yes No

- I certify that the above declarations are true and accurate.
- I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me

Back Submit



- In case the pensioner has multiple pensions then the pop-up shown on left appears which shows the number of PPOs remaining for DLC generation.
- The pop-up asks the pensioner whether he/she wants to generate DLC for the remaining PPO number's apart from the one which has already been entered . Click on **Yes** if you wish to do so else click on **NO**.
- In case user clicks on **YES** the user will be taken to the pensioner details screen (as shown on slide number 19) and the pensioner is required to select the remaining PPO numbers from the dropdown that he/she wants to add and repeat the process from slide 19 onwards.
- In case the user clicks on **NO**, the pensioner is taken to the screen on slide number 23.

NOTE: This screen will not appear if the pensioner has only one PPO Number/Pension.

Step-3: Pensioner Authentication

Jeevan Pramaan-Pensioners Life Certificate system

Jeevan Pramaan
V.3.7.3

Pensioner Details

Family Pensioner

Aadhaar Authentication

Preview of the Data Filled

Pensioner Name	abcd
Type of Pension	Family
Organisation Type	Banks
Sanctioning Authority	
Disbursing Agency	
Agency	
PPO Number	

Confirm

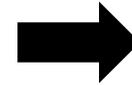
You have Selected the following PPO Numbers for Jeevan Pramaan Generation:
1) 67898765

Do you want to generate Digital Life Certificate(DLC) for any other pension not entered above?

Yes No

- I certify that the above declarations are true and accurate.
- I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me

Back Submit



- In case the pensioner does not have any remaining PPO numbers for DLC generation the pop-up shown on left appears.
- The pop-up asks the pensioner whether he/she wants to add any new pension/PPO number not already entered above. If the pensioner wishes to do so click on **YES**.
- In case the pensioner clicks on **YES**, you need to repeat the steps from slide 19 onwards
- In case the pensioner has only one PPO then click on **NO**.

Step-3: Pensioner Authentication

Jeevan Pramaan-Pensioners Life Certificate system

Jeevan Pramaan
V.3.7.3

Pensioner Details

Family Pensioner

Aadhaar Authentication

Preview of the Data Filled

Pensioner Name: abcd

Type of Pension:

Org:

Sar:

Dist:

Age:

ppc:

You have Selected the following PPO Numbers for Jeevan Pramaan Generation:
1) 67898765

I, the holder of Aadhaar, hereby give my consent to MeitY to use my Aadhaar number, biometric etc for authentication with UIDAI for generation of Digital Life certificate (DLC). MeitY/NIC have informed me that my Biometric will not be stored/shared.

I understand and agree that any false or misleading information will justify a denial of pension and shall be liable for disciplinary action against me

Quit Biometric Scan

Back Submit



- The screen shows all the PPO numbers selected by the pensioner for DLC (Digital Life Certificate)/Jeevan Pramaan generation.
- The pensioner needs to tick the *checkbox* in order to give consent.
- Click on *Biometric SCAN* button to proceed further.

Step-3: Pensioner Authentication

Pensioners Life Certificate system

Thank you for submitting digital life certificate.

1) Pramaan id 7008507609 for ppo 876545678.

You can view your life certificate on the portal jeevanpramaan.gov.in by giving Pramaan id.

PHOTO

Pensioner Name : Ritesh Saraswat
Registration Date and Time :2022-07-11 13:08:47

Close Print



- Once authentication is successful, the DLC i.e Jeevan Pramaan is successfully generated and the Pramaan-id for each PPO number is displayed as shown on the screen.
- The pensioner will also receive a SMS on the mobile number provided during pensioner-authentication, the SMS contains the Pramaan-id and the link from which the pensioner can download the DLC if required.
- There is no need to physically submit the Digital Life Certificate to the Pension Disbursing Agency as it is automatically forwarded to the respective Pension Disbursing Agency.