Time Norms for Disposal of Applications:

The processing of the loan application and the decision has to be conveyed within the prescribed time limit as given below, (time limit starts from the date of submission of complete information/data by the applicant) :

Limits	Time limit not exceeding
Up to and including Rs.25,000/-	4 Business Days
Over Rs. 25,000/- and upto Rs 10 lakhs	8 Business Days
Over Rs. 10 lakhs and upto Rs 5 Crores	12 Business Days
Over Rs 5 Crores	20 Business Days