



## **Process for Claiming/Activation of the Inoperative Accounts/Unclaimed Deposits**

### **1. Claim by self**

Depositors can visit the branch of the bank and submit the unclaimed deposits claim form ([Annexure-1](#)) duly filled and signed, along with any other required documents as may be requested by the bank for identity of claimant.

- **Claim by Legal Heir / Nominee**

For the claim process, the Legal heir / Nominee can visit the branch of the Bank and submit the unclaimed deposits claim form ([Annexure-1](#)) duly filled and signed, along with copy of death certificate of deposit holder and any other required documents as may be requested by the bank for identity of claimant.

Note: Bank has to comply with claim settlement process as per Bank's Policy on Model Operational Procedure for Settlement of Claims in Deceased Depositors Account's.

- **Claim by Non-Individual**

For the claim of Non-Individual accounts, the customer needs to submit the unclaimed deposits claim form ([Annexure-1](#)) on the Company's / Firms/ Institution's letterhead duly signed by the authorized signatories along with any other required documents as may be requested by the bank for identity of claimants

**At the time of submission of claims, the original documents have to be produced for the purpose of verification at the branch.**