Annexure VII Digital Banking Products

Service Charges (Excluding GST)

SL No	CARD/Charges	Revised Charges w.e.f. 01.02.2022
	<u>'</u>	DEBIT / ATM CARD
1	Debit Card Issuance Charge	First Year(Issuance of Debit card):
	Classic	Free
	Platinum	Free
	Business Debit	Free
	NCMC Debit	Free
	Contact Less	Free
	Prepaid	Free
	Travel Card	Free
	Visa Signature (Metal card)	Rs.4,500/-
	Visa Signature (Plastic card)	Free
	RuPay Select	Rs.800/-
	Additional Card / Replacement Card Conversion of Mega strip Card into EMV Card	
	Classic Platinum	
	Business Debit NCMC Debit	For Classic/ NCMC : Rs.150/-
	Contact Less Prepaid Travel Card	Others: Rs.200/-
	Visa Signature (Metal card)	Rs.4,500/-
	Visa Signature (Plastic card)	Free
	RuPay Select	Rs.800/-
2	Issuance charges for : Non-personalized card (Ready Kits/ Welcome Kits)	Free

SL No	CARD/Charges	Revised Charges w.e.f. 01.02.2022	
3	Debit Card <u>Maintenance</u> Charges (Annual)		
	Classic /NCMC Platinum		
	Business Debit Contact Less Prepaid	For Classis/NCMC: Rs.150/-	
	Travel Card	For Others: Rs.200/-	
	Visa Signature (Metal Card)	Free	
	Visa Signature (Plastic Card)	Free	
	RuPay Select	Rs.800/-	
	Card shield Facility One time Per year	Discontinued the service	
4	Debit Card	Rs.50/-	
•	Re-pin Charges	113.30/	
	Green PIN	Green Pin: Free	
5	Surcharge (in case of Debit card usage) on		
	Fuel purchasing (From Fuel station)	NIL	
	Surcharge (in case of Debit card usage) on	NIL	
	Railway ticket purchasing (From IRCTC)		
	,	ssional Accounts (Special Charge Code)	
а	BSBDA opened under PMJDY	Debit Card Issuance Charge : Free	
	Scheme codes- SB181/SB182/SB183/SB104/SB105 /SB106/SB190/SB101 with CHRG_LEVEL_CODE="NOMIN" and CHRG_COLL_FLG="N"as per	Annual Maintenance Charge :Free	
b	HOBC-111/39 Jai Jawan Salary Plus Account Scheme	Debit Card Issuance Charge : Free	
	Scheme code-SB161(commissioned officers) Scheme code SB 162(Non-Commissioned officers)	Annual Maintenance Charge :Free	
С	Para Military Forces Scheme code SB 163 & Spl. Charge	Debit Card Issuance Charge : Free	
	code 0201	Annual Maintenance Charge :Free	

SL No	CARD/Charges	Revised Charges w.e.f. 01.02.2022
d	& Employees of central & sate govt. universities/college Scheme code SB163 & Spl. Charge code-0202 & Employees of public sector undertaking Scheme code SB163 & Spl. Charge code 0203 Pvt. Sector employee Scheme code SB163 & Spl. Charge	Debit Card Issuance Charge:
	& BOI Saral Salary account scheme Scheme code SB165 & Spl. Charge code 0202,0203,0204 & Star Gurukul Savings account Scheme code SB163 & Spl. Charge	First Year(Issuance of Debit card): Free Annual Maintenance Charge: For Classis/NCMC: Rs.150/- For Others: Rs.200/-
	Code- GURU	CREDIT CARD
	Tanana O Amara I Cl	CREDIT CARD
7	Issuance & Annual Charges for - Visa Gold /Platinum International Credit Card-Principal	500.00
8	Issuance & Annual Charges for - Visa Gold / Platinum International Credit Card -Add on	300.00
9	Issuance charges for : India Card(Master Credit Card)- Principal/ -Add-on	Free
10	Annual Maintenance Charges on completion of every year for :India Card (Master Credit Card) - Principal/ Add-on	Free
11	Issuance & Annual Charges for	1000.00
	- Master Platinum International Credit Card- Principal	(International) 500.00
		(Domestic)
		(טטוווכאונ)

SL No	CARD/Charges	Revised Charges w.e.f. 01.02.2022
12	Issuance & Annual Charges for -Master Platinum International Credit Card- Add on	500.00 (International)
		300.00 (Domestic)
13	Issuance & Annual Charges -RuPay Platinum International Credit Card - Principal	FREE
	Add- on card	FREE
14	Annual Charges SwaDhan Platinum International Credit Card - Principal Including – Add-on Card	FREE
15	Replacement of Credit Card(any variant)	300.00
	,	Any variant excluding SwaDhan Card
	16. Credit Card in Conc	essional Accounts (Special Charge Code)
а	Jai Jawan Salary Plus Account	Issuance Charge:
	Scheme Scheme code-SB161(commissioned officers)	For Commissioned Officer:
	Scheme code SB 162(Non- Commissioned officers)	VISA International gold credit card : Free
		For Non Commissioned Officers:
		Rupay platinum International Credit Card: Free
		Annual Maintenance Charge : Free (in above mentioned cases)
b	Para Military Forces	Issuance Charge:
	Scheme code SB 163 & Spl. Charge code 0201	VISA Gold Credit Card : Free
	&	VISA Gold International Credit Card : Free
	Employees of central & sate govt. universities/college	Note: VISA Gold international credit card to be issued to those employees whose net take home salary is Rs.25,000/- per month.
	Scheme code SB163 & Spl. Charge code-0202	Annual Maintenance charge : Applicable as per variant of card
	&	
	Employees of public sector undertaking Scheme code SB163 & Spl. Charge code 0203 & Pvt. Sector employee	
	Scheme code SB163 & SCC 0204	

SL No	CARD/Charges	Revised Charges w.e.f. 01.02.2022
С	BOI Saral Salary account scheme	Issuance Charge:
	Scheme code SB165 & SCC 0202,0203,0204	VISA Gold Credit Card : Free
	&	VISA Gold International Credit Card : Free
	Star Gurukul Savings account	Note: i. VISA Gold Credit card to be provided to those employees whose net take home salary of last 6 months is Rs.10,000/- & above.
	Scheme code SB163 & Spl. Ch. Code - GURU	ii. VISA Gold international credit card to be provided to those employees whose net take home salary of last 6 months is Rs.25,000/- and above.
		Annual Maintenance charge :Applicable as per variant of card
	Credit C	ard Related Misc. Charges
17	Interest free period	For Cash Advance/Drawl against Cash advance: Nil For Other Transactions: 21-51 days (applicable only on retail purchases and if outstanding balance is paid in full on due date)
18	Charges on Revolving Credit	Secured Credit (SwaDhan) 1.20% p.m. (15.40% p.a.) on daily balances In case of default service charges is 1.70% p.m. (22.45 % p.a) Unsecured Credit (Other than SwaDhan)
		1.70% p.m. (22.45% p.a.) on daily balances In case of default service charges is 2.50% p.m. (34.50 % p.a)
19	Minimum Repayment Amount	10% of Total Outstanding, if revolving credit is opted + EMI (all EMI due) + other amount due.
20	Cash Advance Limit /	For both Principal and Add-on card: 50% of Spending Limit or available limit, whichever is lower
	Loan Against Card Limit	Cash withdrawal per day Rs.50,000 for Platinum card and Rs.15,000 for rest variant
		One-time processing fees shall be charged along with first EMI.
21	Cash Advance Charges	BOI ATM: 2% (minimum Rs.50) for each transaction.
		Other ATM: 2.5% (minimum Rs.75) for each transaction.
		Overseas ATM: 2.5% (minimum Rs.125) for each transaction and Currency Conversion Charges, presently 2%.
		Interest on dues/overdue applicable

SL No	CARD/Charges	Revised Charges w.e.f. 01.02.2022	
22	Star Easy Pay (EMI)	Processing Charges – One-Time 1.0% of the Purchase	
		Finance Charge 1.25 % of the Purchase	
		In case of default service charges is 2.50% p.m. (34.50 % p.a)	
23	Balance Enquiry Charges at ATM Payment of charges	BOI ATM: Nil Other Bank ATM in India: Rs.20/- Other Bank ATM Abroad: Rs.25/-	
	(Cash / Cheque / Online / NEFT / RTGS)	Nil	
24	Charges on over limit account	Secured Credit (SwaDhan)	
	(Purchase / Cash)	1.70% p.m. (22.45 % p.a) on daily balances	
		Unsecured Credit (Other than SwaDhan)	
25	Heart Over Coanding Limit	2.50% p.m. (34.50 % p.a) on daily balances	
25	Usage Over Spending Limit	Rs.100/- per occasion	
26	Outstation Cheque Processing Charge	As per Cheque collection charges described in Annexure I	
27	Payment Return Charges	As per Cheque Return Charge described in Annexure I	
28	PIN replacement Charges (Request at Branch)	Rs.50/- (per occasion)	
29	Duplicate Bill Charges	Rs.50/- per quarter (after 12 months)	
30	Retrieval of Charge Slip	Actual or Rs.100/- whichever is higher	
31	Fuel Transaction Surcharge	1.00 % of transaction amount or Actual charges claimed by the acquirer bank, whichever is higher	
32	Railway Ticket Purchase or Cancellation Fee	1.00 % of transaction amount or Actual charges claimed by the acquirer bank, whichever is higher	
33	Lounge Access	As charged by Card Operators. If card is used abroad, Currency Conversion charges shall also apply	
34	Foreign Currency Transactions	2% Currency Conversion Charges for all currencies, (excluding INR, being home currency). For all types of transaction, including cash withdrawal and	
		transactions through POS/e-commerce/online. espect of all Cards (Debit & Credit) are exempt for the	

following categories:

Staff/Ex-Staff A/c b. Senior Citizen A/c

SL No	CARD/Charges	Revised Charges w.e.f. 01.02.2022		
35	SMS Alerts	SMS Alerts charges are on actual usage basis from the customers registered for SMS Alerts as under:-		
		Charges are Quarterly		
		Upto 5 SMS Free Alerts		
		From 6 to 20 Rs.10/- per quarter SMS Alerts		
		Above 20 SMS Rs.15/- per quarter Alerts		
		SMS Charges not applicable to A/cs of staff & Ex-Staff, A/cs opened under Prime Minister Jan Dhan Yojana (PMJDY) & SB-161-165) and SB-101 with Special Charge Code "NOMIN". BSBD Schemes, Pensioners, Senior Citizens, Salary A/cs		
36	SMS International Customers	Actual cost of International SMS to be recovered.		
37	IMPS Charges	Outward: (Through Branch)		
		Amount of IMPS Charges		
		Upto Rs.1000/- NIL		
		Over Rs.1000/- upto Rs.10,000/- Rs.1/- per Txn.		
		Over Rs.10,000/- up to Rs.1.00 Rs.2/- per Txn.		
		Over Rs.1.00 lac upto Rs.2.00 lac Rs.3/- per Txn.		
		Over Rs.2.00 lac upto Rs.5.00 lac Rs.5/- per Txn.		
		IMPS Fund Transfer charges through Internet Banking/ Mobile Banking: NIL		
38	Decline of transaction on ATM due	Rs.20/- per failed transaction due to insufficient fund		
	to insufficient fund.	(when used in other banks ATM)		
39	Registration charges for mandate			
	on NACH platform	Mandate Rs.100.00		
		Registration		
		Charges.		
		Total Rs.100.00		
		Note:- Registration charges & signature verification charges for mandate on NACH platform for contribution towards following schemes:- i)Pradhan Mantri Kisan Maan-dhan Yojana (PM-KMY): NIL ii)Pradhan Mantri Shram Yogi Maan-dhan (PM-SYM): NIL iii)Pradhan Mantri Laghu Vyapari Maan-dhan Yojana(PM-LVMY): NIL		

SL No	CARD/Charges	Revised Charges w.e.f. 01.02.2022		
40	Registration Charges for Direct Debit mandate	Mandate Rs.200.00 Registration		
		Charges Total Rs.200.00		
		Note:- Signature verification & Registration charges for Direct Debit mandate for contribution towards following schemes:- i)Pradhan Mantri Kisan Maan-dhan Yojana (PM-KMY): NIL ii)Pradhan Mantri Shram Yogi Maan-dhan (PM-SYM): NIL iii)Pradhan Mantri Laghu Vyapari Maan-dhan Yojana(PM-LVMY): NIL		
41	ECS/NACH return Charges	Note:- Contains a charges in account of contribution towards.		
		ECS return charges in account of contribution towards following schemes:- i)Pradhan Mantri Kisan Maan-dhan Yojana (PM-KMY): NIL ii)Pradhan Mantri Shram Yogi Maan-dhan (PM-SYM): NIL iii)Pradhan Mantri Laghu Vyapari Maan-dhan Yojana(PM-LVMY): NIL		
42	INWARD ECS	NIL		
	Non-individual: Credit Clearing (Per entry/item) NCC Clearing House Destination Bank	No Charge No Charge		
	Sponsor Bank	Rs.5.50 Minimum Rs.3000/-		
	Debit Clearing (Per entry/item) NCC Clearing House Destination Bank	No Charge No Charge		
	Sponsor Bank	Rs.4.00 Minimum Rs.2670/-		
43	ATM/Debit Card International Usage Charges(Cash withdrawal)	·		
44	ATM/Debit card International Usage Charges (Balance enquiry)	Rs.25/-		

No State of the st	Revised Charges w.e.f. 01.02.2022		
a)Transactions based charges a) Monthly Limit SB A/cs.: Numb on ATM transactions in SB a/cs Transactions	1		
	Monthly Limit SB A/cs.: Number of Free ATM Transactions (Both financial & Non - Financial Transactions) Charges in Rs.		
	onk's Our ATM other 6 Metro & all centers		
Set Limit for monthly Free 3 5 Transaction	10		
Charges (in Rs.) for financial trxns beyond the set limit	10		
Charges (in Rs.) for Non-financial trxns beyond the set limit	NIL		
Deposit Account holders (BSBD/No Frill Scheme (Present Scheme SB181/SB182/SB183/SB104/SB105/SB106, with CHRG_LEVEL_CODE="NON CHRG_COLL_FLG="N" as per HOBC-111/39 will continue to get 5 free transactions on a 10 free on our ATM, irrespective of the cer also charges on non- financial transactions our own ATM irrespective of number of transactions based charges on ATM transactions in charges are applicable:-	SB181/SB182/SB183/SB104/SB105/SB106/SB190 & SB101 with CHRG_LEVEL_CODE="NOMIN" and CHRG_COLL_FLG="N" as per HOBC-111/39). These customers will continue to get 5 free transactions on other bank ATM and 10 free on our ATM, irrespective of the center, as hitherto. As also charges on non- financial transactions will now be free on our own ATM irrespective of number of transactions. b) For Current/Overdraft account holders following charges are applicable:-		
Monthly Limit CD/OD A/cs.: Number of Free A (Both financial & Non - Financial Transactions	c) Charges in Rs.		
	k's Our ATM her 6 Metro & all centers		
Set Limit for monthly Free 3 5 Transaction	10		
Charges (in Rs.) for financial trxns beyond the set limit	10		
Charges (in Rs.) for Non- financial trxns 8 8 beyond the set limit	NIL		

SL No	CARD/Charges	Revised Charges w.e.f. 01.02.2022			
	c)Transaction based charges for Staff & Ex-staff in Savings Bank & Overdraft Accounts	c) ATM Transaction based charges for Staff & Ex-staff in Savings Bank & Overdraft Accounts:-			
		Monthly Limit SB/OD (Staff, Ex-Staff) A/cs.: Number of Free ATM Transactions (Both financial & Non - Financial Transactions) Charges in Rs.			
			Other Bank's ATM	Other	Our ATM 6 Metro & all centers
		Set Limit for monthly Free Transact-ion		5	Unlimited
		Charges (in Rs.)for financial trxns beyond the set limit	21	21	NIL
		Charges (in Rs.) for Non-financial 8 8 NIL trxns beyond the set limit			
		Note: The number of transaction should not be counted as valid ATM transactions on account of failed transaction due to technical reason like hardware, software, communication issues; non-availability of currency notes in the ATM; and other declines ascribable directly/wholly to the bank/service provider; invalid PIN/ validations; etc.			
46	Cash Handling Charges for SB/CD/CC/OD a/cs through Cash Recycler Machine (CRM)	(CDM):	-	h Deposit M	lachine/Kiosks
		KCC & NPA accounts: NIL. Cash Deposit Charge at Cash Deposit Machine/Kiosks (CDM):			
		SB accounts:			
		Financial inclusion accounts i.e. all accounts opened under Basic Savings Bank Account (BSBD/No Frill Accounts), Jan dhan Scheme. The Present Scheme Code:SB181/SB182/SB183/SB104/SB105/SB106/SB190 & SB101 with CHRG_LEVEL_CODE="NOMIN" and CHRG_COLL_FLG="N" as per HOBC-111/39): NIL			
		SB Accounts Ot Accounts:	her than Fina	ncial Inclus	sion/ Jan Dhan
		Cash Deposit Firs	t – 5 transactio	ns per month	n:- Free .

SL No	CARD/Charges	Revised Charges w.e.f. 01.02.2022		
		Beyond 5 transaction (excluding alternate channel transaction) - Rs.25/- per transaction .		
		Cash Deposit Charge at Cash Deposit Machine/Kiosks (CDM):		
		CD A/cs Including all ty without exception (Depo	rpes of CD Tierised accounts osit of Currency Notes):	
		-Cash Deposit upto 1.00 lakh	per account per day: FREE	
		-Cash Deposit above Rs.1 upto Rs.10.00 lakhs:	00 lakh per account per day	
		: Rs.0.75 per Rs.1000/- or Rs.10000/	part thereof, Min Rs.75/-, Max	
		CC/OD (Deposit of Curr	ency Notes):	
		-Cash Deposit upto 1.50 lakh	per account per day: FREE	
		-Cash Deposit above Rs.1.50 lakh per account per day upto Rs.10.00 lakhs:		
		: Rs.0.75 per Rs.1000/- or part thereof, Min Rs.75/-, Max Rs.10000/ For Cash Deposit above Rs.10.00 lakhs per day CD A/cs (including all type of CD Tierised accounts without exception)/CC/OD accounts:- @Rs.1.50 per Rs.1000/- or part thereof, minimum Rs.1,500/- & Maximum Rs.15,000/-		
		Cash deposit made at home and non-home branches (over cash counter), cash Deposit Machines, Kiosks (even if deposited on previous holidays) would be clubbed together to arrive at the free entitlement and levy suitable charges as above.		
47	Stop Payment Instructions(Through IB/MB)	NIL		
48	NSDL/CDSL Charges			
		TYPE OF SERVICES	CHARGES	
		Account opening charges	NIL	
		Account Closure charges	NIL	
		Custody Charges (Equity & Debt)	No custody fees	
		Statement by e-mail	Free	
		Mobile Alerts	Free	
		Idea services of NSDL	Free	

SL No	CARD/Charges	Revised Charges w.e.f. 01.02.2022	
		Account Maintenance Charges	Rs.350/- yearly Rs.850/- Corporate Individual staff – NIL
		For BSDA Account AMC (w.e.f 01.10.2012	1)Value of Holding upto Rs.50,000/- – Nil 2)Rs.50,001/- to Rs.2,00,000/- – Rs.100/-
		Debt-CP/CD/G-Sec	3)Above Rs.2,00,000/- – Normal AMC 4) Govt Bonds for Rs.50,000/- No AMC (Additional)
		Statement of account	As per CDSL norms – Free As per NSDL norms – Free For additional statements Rs.25/- each If the total number of pages exceeds 10 (ten) per client ID, for each additional page Rs.5/- shall been charged.
		Transaction Charges (Market/Off Market) (Equity and Debt)	Sale Rs.24.50 per transaction – For staff Rs.20/- per transaction (For late receipt of DIS Rs.50/- per ISIN upfront on best effort basis)
		Debt-CP/CD/G-Sec	Sale Rs.250/- per transaction
		Demat Request Charges (per request per ISIN)	Rs.5/- per certificate (Minimum Rs.50/-) + Courier / Handing charges Rs.50/-
			Internal Rejection Rs.100/- (NSDL only)
		Remat Request Charges (per request per ISIN)	Rs.50/- per request + courier/Handling Charges Rs.50/-
		Pledge / Hypothecation Charges	Pledge Creation - Rs.50/- Pledge Closure - Rs.50/- Pledge Invocation -Rs.250/-
		Stop transfer of delivery instruction slips	Rs.10/- per slip, Minimum Rs.50/- (payable upfront)
		KYC charges per Applicant – NSDL – NDML	Rs.50/-
		In NSDL – for activating Demat account which are "suspended for Debit" for non-submission PAN- Compliance to KYC norms – AMC not paid – any other reason	Rs.250/- upto 31.03.2009 (one time) payable upfront
		Account Freezing/un-freezing charges	Rs.50/- per instance – (NSDL only)