Annexure VII Digital Banking Products

	Service Charges (Excluding GST)			
SL No	CARD/Charges	Revised Charges w.e.f. 01.10.2022		
110		DEBIT / ATM CARD		
1	Debit Card Issuance Charge	First Year(Issuance of Debit card):		
	a) Classic b) Platinum c) Business Debit d) NCMC Debit e) Contact Less f) Prepaid g) Travel Card	a) Free b) Rs.250/- c) Rs.250/- d) Rs.250/- e) Rs.250/- f) Rs.250/- g) 1% of loaded amount (Min.Rs.150/)		
	h) Visa Signature (Metal card)	h) Rs.6,000/-		
	i) Visa Signature (Plastic card)	i) Rs.250/-		
	j) RuPay Select	j) Rs.800/-		
	Additional Card / Replacement Card Conversion of Mega strip Card into EMV Card			
	Classic NCMC Debit Prepaid	For Classic/ NCMC/Prepaid card : Rs.150/-		
	Platinum Business Debit Contact Less Travel Card	Others : Rs.250/-		
	Visa Signature (Metal card)	Rs.6,000/-		
	Visa Signature (Plastic card)	Rs.250/-		
	RuPay Select	Rs.800/-		
2	Issuance charges for : Non-personalized card (Ready Kits/ Welcome Kits)/Platinum	Rs.250/-		
	Classic	Free		
	NCMC Debit Card	Rs.250/-		

n: Internal

SL No	CARD/Charges	Revised Charges w.e.f. 01.10.2022
3	Debit Card <u>Maintenance</u> Charges (Annual)	
	Classic /NCMC	For Classis/NCMC: Rs.250/-
	Platinum Business Debit Contact Less Prepaid Travel Card	For Others: Rs.250/-
	Visa Signature (Metal Card)	Free
	Visa Signature (Plastic Card)	Free
	RuPay Select	Rs.800/-
	Card shield Facility One time Per year	Service discontinued
4	Debit Card Re-pin Charges	Rs.50/-
	Green PIN	Green Pin: Free
5	Surcharge (in case of Debit card usage) on	
	Fuel purchasing (From Fuel station)	NIL
	Surcharge (in case of Debit card usage) on Railway ticket purchasing (From IRCTC)	NIL
		ssional Accounts (Special Charge Code)
а	BSBDA opened under PMJDY	Debit Card Issuance Charge : Free
	Scheme codes- SB181/SB182/SB183/SB104/SB105 /SB106/SB190/SB101 with CHRG_LEVEL_CODE="NOMIN" and CHRG_COLL_FLG="N"as per HOBC-111/39	Annual Maintenance Charge :Free
b	Jai Jawan Salary Plus Account Scheme	Debit Card Issuance Charge : Free
	Scheme code-SB161(commissioned officers) Scheme code SB 162(Non-Commissioned officers)	Annual Maintenance Charge :Free
С	Para Military Forces Scheme code SB 163 & Spl. Charge	Debit Card Issuance Charge : Free
श्रीक इंडिया	code 0201	Annual Maintenance Charge :Free
काश्वीकश्व पुनर्विन्द	note: Over & above the charges, the an	plicable GST to be loaded while levying the Service Charges.
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SL No	CARD/Charges	Revised Charges w.e.f. 01.10.2022
.10		
	&	
	Employees of central & sate govt. universities/college	
	Scheme code SB163 & Spl. Charge code-0202	
	&	
	Employees of public sector undertaking	
	Scheme code SB163 & Spl. Charge code 0203	
d	Pvt. Sector employee	Debit Card Issuance Charge:
	Scheme code SB163 & Spl. Charge	_
	Code 0204	First Year(Issuance of Debit card): Free
	&	Annual Maintenance Champa
	BOI Saral Salary account scheme	Annual Maintenance Charge: For Classis/NCMC:
	Scheme code SB165 & Spl. Charge code 0202,0203,0204	Rs.250/-
	code 0202,0203,020 i	For Others: Rs.250/-
	&	
	Star Gurukul Savings account Scheme code SB163 & Spl. Charge Code- GURU	
		CREDIT CARD
7	Issuance & Annual Charges for - Visa Gold /Platinum International Credit Card-Principal	500.00
3	Issuance & Annual Charges for -	300.00
	Visa Gold / Platinum International Credit Card	
	-Add on	
9	Issuance charges for : India Card(Master Credit Card)-	
	Principal/ -Add-on	Free
10	Annual Maintenance Charges	1100
_	on completion of every year for :India Card (Master Credit Card) -	Free
	Principal/ Add-on	
11	Issuance & Annual Charges for	1000.00
	- Master Platinum International Credit Card- Principal	(International)
		500.00
		(Domestic)

SL No	CARD/Charges	Revised Charges w.e.f. 01.10.2022
12	Issuance & Annual Charges for -Master Platinum International Credit Card- Add on	500.00 (International)
		300.00 (Domestic)
13	Issuance & Annual Charges -RuPay Platinum International Credit Card - Principal	FREE
	Add- on card	FREE
14	Annual Charges SwaDhan Platinum International Credit Card - Principal Including – Add-on Card	FREE
15	Replacement of Credit Card(any variant)	300.00
		Any variant excluding SwaDhan Card
		essional Accounts (Special Charge Code)
a	Jai Jawan Salary Plus Account Scheme	Issuance Charge:
	Scheme code-SB161(commissioned officers)	For Commissioned Officer :
	Scheme code SB 162(Non- Commissioned officers)	VISA International gold credit card : Free
		For Non Commissioned Officers:
		Rupay platinum International Credit Card: Free
		Annual Maintenance Charge: Free (in above mentioned cases)
b	Para Military Forces	Issuance Charge:
	Scheme code SB 163 & Spl. Charge code 0201	VISA Gold Credit Card : Free
	&	VISA Gold International Credit Card :Free
	Employees of central & sate govt. universities/college Scheme code SB163 & Spl. Charge	Note: VISA Gold international credit card to be issued to those employees whose net take home salary is Rs.25,000/- per month.
	code-0202 &	Annual Maintenance charge : Applicable as per variant of card
	Employees of public sector	
	undertaking Scheme code SB163 & Spl. Charge code 0203 &	
	Pvt. Sector employee Scheme code SB163 & SCC 0204	

n: Internal

Note: Over & above the charges, the applicable GST to be loaded while levying the Service Charges,

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SL No	CARD/Charges	Revised Charges w.e.f. 01.10.2022
С	BOI Saral Salary account scheme	Issuance Charge:
	Scheme code SB165 & SCC 0202,0203,0204	VISA Gold Credit Card : Free
	&	VISA Gold International Credit Card : Free
	Star Gurukul Savings account Scheme code SB163 & Spl. Ch. Code - GURU	Note: i. VISA Gold Credit card to be provided to those employees whose net take home salary of last 6 months is Rs.10,000/- & above. ii. VISA Gold international credit card to be provided to those employees whose net take home salary of last 6 months is Rs.25,000/- and above.
		Annual Maintenance charge :Applicable as per variant of card
	Credit C	ard Related Misc. Charges
17	Interest free period	For Cash Advance/Drawl against Cash advance: Nil For Other Transactions: 21-51 days (applicable only on retail purchases and if outstanding balance is paid in full on due date)
18	Charges on Revolving Credit	Secured Credit (SwaDhan) 1.20% p.m. (15.40% p.a.) on daily balances In case of default service charges is 1.70% p.m. (22.45 % p.a) Unsecured Credit (Other than SwaDhan) 1.70% p.m. (22.45% p.a.) on daily balances
19	Minimum Repayment Amount	In case of default service charges is 2.50% p.m. (34.50 % p.a) 10% of Total Outstanding, if revolving credit is opted + EMI
20	Cash Advance Limit /	(all EMI due) + other amount due. For both Principal and Add-on card:
	Loan Against Card Limit	50% of Spending Limit or available limit, whichever is lower Cash withdrawal per day Rs.50,000 for Platinum card and Rs.15,000 for rest variant One-time processing fees shall be charged along with first EMI.
21	Cash Advance Charges	BOI ATM: 2% (minimum Rs.50) for each transaction.
		Other ATM: 2.5% (minimum Rs.75) for each transaction.
		Overseas ATM: 2.5% (minimum Rs.125) for each transaction and Currency Conversion Charges, presently 2%.
		Interest on dues/overdue applicable
Class Busines Re-e	बार पक्तिया है। जीटिकारिका: Internal ess Process ngmer () Note: Over & above the charges, the ap	oplicable GST to be loaded while levying the Service Charges.

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SL No	CARD/Charges	Revised Charges w.e.f. 01.10.2022			
22	Star Easy Pay (EMI)	Processing Charges – One-Time 1.0% of the Purchase			
		Finance Charge 1.25 % of the Purchase			
23	Balance Enquiry Charges at ATM Payment of charges (Cash / Cheque / Online / NEFT / RTGS)	In case of default service charges is 2.50% p.m. (34.50 % p.a) BOI ATM: Nil Other Bank ATM in India: Rs.20/- Other Bank ATM Abroad: Rs.25/- Nil			
24	Charges on over limit account (Purchase / Cash)	Secured Credit (SwaDhan) 1.70% p.m. (22.45 % p.a) on daily balances Unsecured Credit (Other than SwaDhan)			
25	Usage Over Spending Limit	2.50% p.m. (34.50 % p.a) on daily balances Rs.100/- per occasion			
26	Outstation Cheque Processing Charge	As per Cheque collection charges described in Annexure I			
27	Payment Return Charges	As per Cheque Return Charge described in Annexure I			
28	PIN replacement Charges (Request at Branch)	Rs.50/- (per occasion)			
29	Duplicate Bill Charges	Rs.50/- per quarter (after 12 months)			
30	Retrieval of Charge Slip	Actual or Rs.100/- whichever is higher			
31	Fuel Transaction Surcharge	1.00 % of transaction amount or Actual charges claimed by the acquirer bank, whichever is higher			
32	Railway Ticket Purchase or Cancellation Fee	1.00 % of transaction amount or Actual charges claimed by the acquirer bank, whichever is higher			
33	Lounge Access	As charged by Card Operators. If card is used abroad, Currency Conversion charges shall also apply			
34	Foreign Currency Transactions - Issuance & Annual Charges in re	2% Currency Conversion Charges for all currencies, (excluding INR, being home currency). For all types of transaction, including cash withdrawal and transactions through POS/e-commerce/online.			

Note: Issuance & Annual Charges in respect of all Cards (Debit & Credit) are exempt for the following categories:

a. Staff/Ex-Staff A/c

b. Senior Citizen A/c

Classifications atternal speed of the charges, the applicable GST to be loaded while levying the Service Charges.

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SL No	CARD/Charges	Revised Charges w.e.f. 01.10.2022				
35	SMS Alerts	SMS Alerts charges are on actual usage basis from the customers registered for SMS Alerts as under:-				
		Charges are Quarterly				
		Upto 5 SMS Free				
		From 6 to 20 Rs.10/- per quarter SMS Alerts				
		Above 20 SMS Rs.15/- per quarter Alerts				
	-	SMS Charges not applicable to A/cs of staff & Ex-Staff, A/cs opened under Prime Minister Jan Dhan Yojana (PMJDY) & SB-161-165) and SB-101 with Special Charge Code "NOMIN". BSBD Schemes, Pensioners, Senior Citizens, Salary A/cs				
36	SMS International Customers	Actual cost of International SMS to be recovered.				
37	IMPS Charges	Outward: (Through Branch)				
		Amount of IMPS Charges				
		Upto Rs.1000/- NIL				
		Over Rs.1000/- upto Rs.10,000/- Rs.1/- per Txn.				
		Over Rs.10,000/- up to Rs.1.00 Rs.2/- per Txn.				
		Over Rs.1.00 lac upto Rs.2.00 lac Rs.3/- per Txn.				
		Over Rs.2.00 lac upto Rs.5.00 lac Rs.5/- per Txn.				
		IMPS Fund Transfer charges through Internet Banking/ Mobile Banking: NIL				
38	Decline of transaction on ATM due to insufficient fund.	Rs.20/- per failed transaction due to insufficient fund (when used in other banks ATM)				
39	Registration charges for mandate					
	on NACH platform	Mandate Rs.100.00				
		Registration				
		Charges.				
		Total Rs.100.00				
		Note:-				
		Registration charges & signature verification charges for				
		mandate on NACH platform for contribution towards following schemes:-				
		i)Pradhan Mantri Kisan Maan-dhan Yojana (PM-KMY) : NIL				
		ii)Pradhan Mantri Shram Yogi Maan-dhan (PM-SYM): NIL				
		iii)Pradhan Mantri Laghu Vyapari Maan-dhan Yojana(PM- LVMY) : NIL				
	1 = 2					
	N. Control of the Con					



SL No	CARD/Charges	Revised Charges w.e.f. 01.10.2022			
Registration Charges for Direct Debit mandate		Mandate Rs.200.00 Registration Charges Total Rs.200.00 Note:- Signature verification & Registration charges for Direct Debit mandate for contribution towards following schemes:- i)Pradhan Mantri Kisan Maan-dhan Yojana (PM-KMY): NIL ii)Pradhan Mantri Shram Yogi Maan-dhan (PM-SYM): NIL iii)Pradhan Mantri Laghu Vyapari Maan-dhan Yojana(PM-LVMY): NIL			
41	ECS/NACH return Charges	LVMY): NIL ECS/NACH Transaction return charges: Rs.250.00 Note:- ECS return charges in account of contribution toward following schemes:- i)Pradhan Mantri Kisan Maan-dhan Yojana (PM-KMY): NIL ii)Pradhan Mantri Shram Yogi Maan-dhan (PM-SYM): NIL iii)Pradhan Mantri Laghu Vyapari Maan-dhan Yojana(PMLVMY): NIL			
42	INWARD ECS Non-individual: Credit Clearing (Per entry/item) NCC Clearing House Destination Bank Sponsor Bank	No Charge No Charge Rs.5.50 Minimum Rs.3000/-			
	Debit Clearing (Per entry/item) NCC Clearing House Destination Bank Sponsor Bank	No Charge No Charge Rs.4.00 Minimum Rs.2670/-			
43	ATM/Debit Card International Usage Charges(Cash withdrawal)	Rs.125+2% currency conversion charges.			
44	ATM/Debit card International Usage Charges (Balance enquiry)	Rs.25/-			
g"					
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Note: Over & above the charges, the applicable GST to be loaded while levying the Service Charges.

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No	CARD/Charges	Revised Charges w.e.f. 01.10.2022				
45	a)Transactions based charges on ATM transactions in SB a/cs	a) Monthly Limit SB A/cs.: Number of Free ATM Transactions				
		Monthly Limit SB A/cs.: Number of Free ATM Transactions (Both financial & Non - Financial Transactions) Charges in Rs.				
		Type of Charges	Other Bank's ATM 6 Metro centers	Other Bank' ATM Othe centers	Our ATM r 6 Metro & al	
		Set Limit for monthly Free Transaction	3	5	10	
		Charges (in Rs.) for financial trxns beyond the sellimit	21	21	10	
		Charges (in Rs.) for Non-financia trxns beyond the set limit	ĺΩ	8	NIL	
		CHRG_COLL_FLG= will continue to get 10 free on our ATI also charges on no our own ATM irres	RG_LEVEL_C "N" as per Ho t 5 free transa M, irrespective on- financial tr pective of nu	ODE="NOMINDBC-111/39)." actions on other of the center ransactions will mber of transactions	" an These customer or bank ATM an the as hitherto. A I now be free o actions.	
	b)Transactions based charges on ATM transactions in CC/OD/CD a/cs.	charges are app Monthly Limit CD/C	licable:- D A/cs.: Numb	er of Free ATM	Transactions	
		(Both financial & No		Fransactions) Chother Bank's		
			Bank's ATM Metro centers	ATM Other centers	6 Metro & all centers	
		Set Limit for monthly Free Transaction	3	5	10	
		Charges (in Rs.) for financial trxns beyond the set limit	21	21	10	
	+	Charges (in Rs.) for Non- financial trxns	8	8	81	

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SL No	CARD/Charges	Revised Charges w.e.f. 01.10.2022				
	c)Transaction based charges for Staff & Ex-staff in Savings Bank & Overdraft Accounts	c) ATM Transac in Savings Bank			staff & Ex-staf	
		Monthly Limit SB/OD (Staff, Ex-Staff) A/cs.: Number of Free ATM Transactions (Both financial & Non - Financial Transactions) Charges in Rs.				
		Type of Charges	Other Bank's ATM 6 Metro centers		Our ATM 6 Metro & all centers	
		Set Limit for monthly Free Transact-ion	3	5	Unlimited	
	Charges (in Rs.)for financial trxns beyond the set limit	21	21	NIL		
		Charges (in Rs.) for Non-financial trxns beyond the set limit	8	8	NIL	
46	Cash Handling Charges for SB/CD/CC/OD a/cs through Cash	transaction due software, commourrency notes ascribable dir provider; invalid Cash Deposit Cl (CDM):	munication is s in the Al ectly/wholly d PIN/ valida	ssues; non- FM; and o to the tions; etc.	availability of ther declines bank/service	
	Recycler Machine (CRM)	KCC & NPA accounts: NIL.				
		Cash Deposit Cha	rge at Cash De	posit Machine	e/Kiosks (CDM):	
		SB accounts:				
		Financial inclusion accounts i.e. all accours Basic Savings Bank Account (BSBD/No Frodhan Scheme. The Present Scheme Composition of SB183/SB104/SB105/SB106/SB190 & CHRG_LEVEL_CODE="NOMIN" and CHRG_Coper HOBC-111/39): NIL			Il Accounts), Jan de:SB181/SB182/ SB101 with	
		SB Accounts Oti Accounts:	ner than Fina	ncial Inclus	ion/ Jan Dhan	
		Cash Deposit First	– 5 transaction	ns per month	:- Free.	
		Beyond 5 transacti	ion (ovelveline	altornato che		

Note: Over & above the charges, the applicable GST to be loaded while levying the Service Charges.

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SL No	CARD/Charges	Revised Cha	arges w.e.f. 01.10.2	022		
		Cash Depos	sit Charge at Cash D	Deposit Machine/Kiosks		
		CD A/cs (D	eposit of Currency	Notes):		
		-Cash Deposi	it upto 1.00 lakh per ad	count per day: FREE		
		-Cash Depo upto Rs.10.	sit above Rs.1.00 la 00 lakhs:	kh per account per day		
		: Rs.0.75 pe Rs.10000/	er Rs.1000/- or part t	hereof, Min Rs.75/-, Max		
		CC/OD (De	eposit of Currency N	Notes) :		
		-Cash Deposi	t upto 1.50 lakh per ad	ccount per day: FREE		
		-Cash Depo upto Rs.10.		kh per account per day		
		: Rs.0.75 pe Rs.10000/	er Rs.1000/- or part t	hereof, Min Rs.75/-, Max		
	_		@Rs.1.50 per Rs.1000/- or part thereof, minimum Rs.1,500/- & Maximum Rs.15,000/-			
		cash counte deposited on	r), cash Deposit Ma previous holidays) woo	non-home branches (over achines, Kiosks (even if uld be clubbed together to levy suitable charges as		
		Cash Handlin under:-	g Charges in Tierised	Current Accounts is as		
		Category	AQB	Cash Handling		
		None		Charges (Revised)		
		NORMAL	Below Rs.20,000/-			
		SILVER	Rs.20,000/- to less than Rs.50,000/-	*Normal charges to		
		GOLD	Rs.50,000/- to less	apply		
		GOLD	than Rs.1,00,000/-			
		GOLD PLUS		70% of The Normal		
			than Rs.2,00,000/-	Charges to Apply		
				(30% Discount)		
160 \$ 32	41, 9,35			//8/		

SL No	CARD/Charges	Revised Charges w.e.f. 01.10.2022				
		DIAMOND	Rs.2,00,000/- than Rs.5,00,0		50% of The Norma Charges to Apply (50% Discount)	
		DIAMOND PLUS	Rs.5,00,000/- than Rs.10.00		40% of The Norma Charges to Apply (60% Discount)	
		PLATINUM	Rs.10.00 lacs than Rs.20.00	lacs.	Discount)	
		PLATINUM PLUS	Rs.20.00 lacs above.	and	FREE (100%) Discount)	
47 48	Stop Payment Instructions(Through IB/MB) NSDL/CDSL Charges	NIL				
.0	Hobel Cool Charges	TYPE OF	SERVICES		CHARGES	
		Account open		NIL		
		Account Closu	Account Closure charges NIL			
		Debt)			No custody fees	
				Free Free		
		Idea services	of NSDL	Free		
		Account Maint Charges	tenance	Rs.850	Rs.350/- yearly Rs.850/- Corporate Individual staff – NIL	
		For BSDA Acc 01.10.2012	ount AMC (w.e.f	Rs.50, 2)Rs.5	Value of Holding upto 5.50,000/ Nil Rs.50,001/- to Rs.2,00,000/- Rs.100/-	
		Debt-CP/CD/G-Sec		3)Above Rs.2,00,000/- – Normal AMC 4) Govt Bonds for Rs.50,000/- No AMC (Additional)		
		As Fo		As per As per For ad Rs.25/ If the exceed for each	As per CDSL norms – Free As per NSDL norms – Free For additional statements Rs.25/- each If the total number of pages exceeds 10 (ten) per client ID, for each additional page Rs.5/- shall been charged.	
		(Market/Off Market) (Equity Fo and Debt) (Fo pe		Sale R For sta (For la	Sale Rs.24.50 per transaction — For staff Rs.20/- per transactior (For late receipt of DIS Rs.50/- per ISIN upfront on best effort	
		Debt-CP/CD/G	G-Sec	Sale R	s.250/- per transaction	

Note: Over & above the charges, the applicable GST to be loaded while levying the Service Charges.

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SL No	CARD/Charges	Revised Charges w.e.f. 01.10.2022	
		Demat Request Charges (per request per ISIN)	Rs.5/- per certificate (Minimum Rs.50/-) + Courier / Handing charges Rs.50/- Internal Rejection Rs.100/- (NSDL only)
		Remat Request Charges (per request per ISIN)	Rs.50/- per request + courier/Handling Charges Rs.50/-
		Pledge / Hypothecation Charges	Pledge Creation - Rs.50/- Pledge Closure - Rs.50/- Pledge Invocation -Rs.250/-
		Stop transfer of delivery instruction slips	Rs.10/- per slip, Minimum Rs.50/- (payable upfront)
		KYC charges per Applicant – NSDL – NDML	Rs.50/-
		In NSDL – for activating Demat account which are "suspended for Debit" for non-submission PAN- Compliance to KYC norms – AMC not paid – any other reason	Rs.250/- upto 31.03.2009 (one time) payable upfront
		Account Freezing/un-freezing charges	Rs.50/- per instance – (NSDL only)

