



Head Office, Digital banking Department
Public Notice

**Review of Customer Charges for usage of Automated Teller Machines/ Cash
Recycler Machines**

As Per RBI Direction RBI/2021-22/52 DPSS.CO.OD.No.S- 182/06.07.011/2021-22 dated June 10, 2021 and updated on March 28, 2025.

Customers are eligible for five free transactions (inclusive of financial and non- financial transactions) every month from their own bank ATMs. They are also eligible for free transactions (inclusive of financial and non-financial transactions) from other bank ATMs viz. three transactions in metro centres and five transactions in non-metro centres.

“Beyond the free transactions, Customer will be charged fee of Rs. 23/- per transaction. This shall be effective from May01, 2025.”