

LIST OF BCSBI CODE COMPLIANCE OFFICERS & NODAL OFFICERS FOR GRIEVANCE REDRESSAL
CHIEF GRIEVANCE REDRESSAL OFFICER/ PRINCIPAL CODE COMPLIANCE OFFICER OF THE BANK
Branch Managers are the Nodal Officer for Grievance Redressal at the Branch
THE ZONAL MANAGER OF EACH ZONE IS THE NODAL OFFICER FOR GRIEVANCE REDRESSAL AT ZONE AS LISTED BELOW:

S.NO.	Zone	Zonal Manager Name	Address	Contact details - ZO	ZO mail id
1	AGRA (FGMO-Lucknow)	Shri Sunit Kumar Agarwal	1st Floor, Jeevan Prakash, LIC Bldg., Sanjay Place, M.G. Road, Agra - 282002	0562-2653764	ZO.Agra@bankofindia.co.in
2	AHMEDABAD (FGMO-Ahmedabad)	Shri Ajeya Thakur	Bank of India Bldg., Post Box No.8, Bhadra, Ahmedabad-380 001	079-66122604/619	ZO.Ahmedabad@bankofindia.co.in
3	AMRITSAR (FGMO- Chandigarh)	Shri Rajesh Kumar Bains	SCO 102, District Shopping, Complex, Nagpal Tower - I, Ranjit Avenue, 1st floor, Amritsar, Punjab 143001	0183 -5099331/6	Zo.Amritsar@bankofindia.co.in
4	BARASAT (FGMO - Kolkata)	Shri Amlendu Amar	DD/2, Salt Lake, Near City Center 1, Kolkata 700064	033- 23378998/999	ZO.Barasat@bankofindia.co.in
5	BARDHAMAN (FGMO-Kolkata)	Shri Gayalal Majhi	446 /N, Armstrong Avenue, Sector:2A, Bidhan Nagar, West Bengal 713212	0747-9007351	ZO.Bardhaman@bankofindia.co.in
6	BARIPADA (FGMO- Bhubaneswar)	Shri Kamlesh Ranjan	Plot.88/462, Khata No.153/127 Mauja - Unit no.4(Golapbbag), Mayurbhanj Dist., Baripada - 757001	06792-291360	zo.baripada@bankofindia.co.in
7	BENGALURU(FGMO- Hyderabad)	Smt.Anita Ramesh Nair	11 , Bank of India Bldg.,Kempegowda Road, Bengaluru- 560009	080-22959400/01	ZO.Bengaluru@bankofindia.co.in
8	BHAGALPUR (FGMO-Patna)	Shri Rakesh Dipak	2 nd floor, Devdoot Complex, Radha Rani Sinha Road, Bhagalpur 812001	0641-2242150, 2420688	ZO.Bhagalpur@bankofindia.co.in
9	BHOPAL (FGMO-Bhopal)	Shri Bikash R Patnaik	New Zonal Head Qtrs.Bldg., Opp: Central Jail, Jail Road, Bhopal - 462011	0755- 2553354	ZO.Bhopal@bankofindia.co.in
10	BHUBANESWAR (FGMO-Bhubaneswar)	Shri. Bijoy Kumar Malik	1/1D, Jayadev Vihar, Nayapalli, City, Bhubaneswar 751015 State Odisha	0674 -2362644	ZO.Bhubaneswar@bankofindia.co.in
11	BOKARO(FGMO- Ranchi)	Shri Ashwani Kumar Mittal	1st floor,E-17,City Centre Sector-IV, Bokaro Steel City, Jharkhand- 827004	06542-231520	ZO.Bokaro@bankofindia.co.in
12	CHANDIGARH(FGMO-Chandigarh)	Shri Rajesh Ranjan	Star house, SCO 76-82- Sector -31A,, Chandigarh 160030	0172-2671501/4	ZO.Chandigarh@bankofindia.co.in
13	CHENNAI (FGMO-Chennai)	Shri Mohan Marethi	Bank of India Bldg., 2nd Floor, 17,Errabalu, Chetty Street, Chennai -600001	044-66777500/501	ZO.Chennai@bankofindia.co.in
14	COIMBATORE (FGMO-Chennai)	Shri Ranjeet Kumar	Star house 324, Oppanakara Street,P. Box No.337, Coimbatore- 641001	0422-2397221, 2380599	ZO.Coimbatore@bankofindia.co.in
15	DEHRADUN (FGMO-Chandigarh)	Shri Vivek Tiwari	Shree Mahavir Towers, St. Judes Crossing, Shimla Bye-pass Road, Sevla Kalan, Dehradun- 248171 (Uttarakhand)	0135-2640050/2641000	ZO.Dehradun@bankofindia.co.in
16	DELHI - NCR (FGMO- New Delhi)	Shri Ajay Kumar Tripathi	Batra House, Plot no.52, Sector 32, Industrial Area, Gurgaon 122003	0124-2388400 /2388404	ZO.DelhiNCR@bankofindia.co.in
17	DHANBAD (FGMO Ranchi)	Shri Dinesh Prasad	S.R. Mansion, IInd floor, Shastri Nagar, P.O. Dhanbad, Dhanbad-826 001	0326-2304012/2303650	ZO.Dhanbad@bankofindia.co.in
18	Dhar (FGMO - Bhopal)	Shri Rabindra Nath Sarkar	Plot no.58 & 59, Vasant Vihar colony, Dhar PO, Dist.Dhar,Madhya Pradesh 454001	07292-222501/02	ZO.Dhar@bankofindia.co.in
19	ERNAKULAM (FGMO-Chennai)	Shri Pradeep Ranjan Paul	Kaloor Towers,Door No.36/195, Kaloor-Kadavanthara Road, Kaloor, Kochi- 682017	0484-2725720/77	ZO.Kerala@bankofindia.co.in
20	GANDHINAGAR (FGMO-Ahmedabad)	Ms Dipti Aggarwal	1 st Floor, Bank of India Bldg.,Sector No.16, Gandhinagar 382016	079-29622659	ZO.Gandhinagar@bankofindia.co.in
21	GAYA (FGMO - Patna)	Ms Pallavi Kumari	315, Raj Laxmi Complex, Anugrah Puri Colony, Rampur Dist., Gaya - 823001	0631-2220129/2220125	zo.gaya@bankofindia.co.in
22	GHAZIABAD (FGMO-Lucknow)	Shri Prashant Kumar	B-32, Sector-62 Sandipani, STC Bldg., B-32,Sector 62, Noida 201307 (U.P)	0120- 2404133/2404030	ZO.Ghaziabad@bankofindia.co.in
23	GOA (FGMO-Mumbai)	Shri Vivek Dadheech	Star House, Plot no:10, EDC Complex, Panaji, Behind Kadamba Bus Stand, Pattoo Plaza, Goa - 403001	0832-2404404	ZO.Goa@bankofindia.com
24	Gorakhpur (FGMO-Lucknow)	Shri Birendra Kumar Gupta	HIG-C-227, Siddharth Enclave, opp. Ambedkar Park, Taramandal, Gorakhpur 273017	0551-3500900	zo.gorakhpur@bankofindia.co.in
25	GUWAHATI (FGMO-Kolkata)	Shri Vinaya Kumar Singh	Saikia Commercial Complex, Sreenagar , G.S Road, Christian Basty, Guwahati,State Assam 781005	0361-2342828	ZO.Guwahati@bankofindia.co.in
26	HARDOI(FGMO - Lucknow)	Shri Kiran Devidas Pathak	Awasthi Complex, House no.849, Near D M Chauraha, Shahjahanpur Road, Hardoi - 241001	05852-297600/297601	ZO.Hardoi@bankofindia.co.in

27	HAZARIBAGH(FGMO- Ranchi)	Shri Narendra Kumar	P.B.No.34, Saketpuri, Nr. Wales Ground, Sadananad Marg, Hazaribagh, Jharkhand - 825 301	06546-272482/223983	ZO.Hazaribagh@bankofindia.co.in
28	HOWRAH (FGMO-Kolkata)	Shri Rinchen O Bhutia	4 th floor, 5, B.T.M Sarani, Brabourne Road, Kolkata - 700001	033-22623523/29	ZO.Howrah@bankofindia.co.in
29	HUBBALLI- DHARWAD (FGMO-Hyderabad)	Shri Tarini Charan Sahu	Shiva-Naga Plaza, 1st floor, Basaveswarnagar Circle, Gokul Road, Hubbli- 580030.	0836-2214531/32	ZO.HubballiDharwad@bankofindia.co.i n
30	INDORE (FGMO-Bhopal)	Shri Kumar Rajesh	345-A,PU-4 Sch.-54 A.B Road,Behind Hotel Country Inn, Indore, M. P 452010	0731-2445184 / 111	ZO.Indore@bankofindia.co.in
31	JABALPUR (FGMO- Bhopal)	Shri Ramesh Kumar	Rajeshwar Building, MIG 15, Damoh Road, Jabalpur	0761-4701020/4701037	zo.jabalpur@bankofindia.co.in
32	JAIPUR (FGMO-New Delhi)	Shri Rajesh Kumar Singh	Star House,,B-4,Sector 2, Jawahar Nagar, Jaipur-302004	0141- 2658001/8002/8007	ZO.Jaipur@bankofindia.co.in
33	JAMSHEDPUR (FGMO- RANCHI)	Shri Pankaj Kumar Mishra	Bank of India Building, P.B no. 36 Main Road, Bishtupur, Jamshedpur, 831 001	0657-2434285/2428978	ZO.Jamshedpur@bankofindia.co.in
34	JODHPUR (FGMO-New Delhi)	Shri Deo Sharan	Yashoda Tower, Akhliya Circle, Chopasani Road, Jodhpur 342008	0291-2659611/2659601	ZO.Jodhpur@bankofindia.co.in
35	KANPUR (FGMO-LUCKNOW)	Shri Ranvir Singh	78- A, Raj Bhavan Canal Road, (near Juhan Devi Girls College, Kanpur - 208 004	0512-2985001	ZO.Kanpur@bankofindia.co.in
36	KEONJHAR (FGMO-BHUBANESWAR)	Shri Amit Kumar Pal	Mining Road, Keonjhargarh Dist. Keonjhar-758001 State Odisha	06766-255896/255654	ZO.Keonjhar@bankofindia.co.in
37	KHANDWA (FGMO-BHOPAL)	Shri Biswa Ranjan Mishra	1 st Floor Anand Nagar Branch, B.T.College Road, Anand Nagar, Khandwa - 450001	0733-2248534/2248786	ZO.Khandwa@bankofindia.co.in
38	KOLHAPUR (FGMO-PUNE)	Shri. Punit Awadh Dwivedi	1519- C, Jaydhaval Bldg., 2nd Floor, Laxmipuri, Kolhapur -416002	0231-2646373/74	ZO.Kolhapur@bankofindia.co.in
39	KOLKATA (FGMO-KOLKATA)	Shri. Manish Kumar Phulre	5, BTM Sarani, Brabourne Road, Kolkata-700001	033-22488577	ZO.Kolkata@bankofindia.co.in
40	LUCKNOW (FGMO-Lucknow)	Shri Narendra Kumar Das	Star House, Vibhuti Khand, Gomti Nagar, Lucknow 226010	0522-2721539,2721486	ZO.Lucknow@bankofindia.co.in
41	LUDHIANA (FGMO- Chandigarh)	Shri Vaibhav Anand	Surya Kiran Complex, 1st Floor, Phase – II, The Mall, Near Rakhbagh, Civil Lines, Ludhiana-141001	0161-2405977/2412300	ZO.Ludhiana@bankofindia.co.in
42	MADURAI (FGMO - Chennai)	Shri Kishore Kumar	Sri Ram Complex, 4th Iyer Bungalow, Madurai-625014	0452-2909900/01	zo.madurai@bankofindia.co.in
43	MUMBAI NORTH (FGMO -Mumbai)	Shri Amit Ranjan Singh	2nd Floor, Boi Bldg., Opp: Natraj Market,S.V. Road, Malad West, Mumbai 400 064	022-28827770/7304013224	ZO.MNZ@bankofindia.co.in
44	MUMBAI SOUTH (FGMO -Mumbai)	Shri Madhukar	Mezzanine Floor, Bank Of India Bldg., 70-80,M.G. Road, P.B No.238,Fort, Mumbai 400 001	022-22622717/22673509	ZO.Mumbaisouthzone@bankofindia.c o.in
45	MUZAFFARPUR(FGMO-Patna)	Shri Sailendra Prasad	Pankaj Market, Saraiyaganj,Muzaffarpur-842001	0621-2276550/2273695	ZO.Muzaffarpur@bankofindia.co.in
46	NAGPUR (FGMO-Pune)	Shri Jai Narain Gheesa Lal	BOI Bldg., 3rd Floor, Sardar Vallabh Bhai Patel Marg P.B No.4, Kingsway, Nagpur 440001	0712-2531404/2544889/2532205	ZO.Nagpur@bankofindia.co.in
47	NASIK (FGMO- Pune)	Shri Sanjay Kumar Sinha	Main Trimbak Road, Plot no.G-1, First Floor, MIDC Industrial Estate, Satpur Colony, Nasik 422007	0253-2360433/2350437	zo.nasik@bankofindia.co.in
48	NAVI MUMBAI (FGMO-Mumbai)	Shri Shashi Kant Sadabhartia	Management Development Institute Bldg., Gr. Floor, Plot:30, Sec:11, Cbd Belapur, Navi Mumbai-400 614	022-27564909/910/27564126	ZO.Navimumbai@bankofindia.co.in
49	NEW DELHI (FGMO-New Delhi)	Shri Amit Singh	Star House , H-2, Connaught Circus, Middle Circle, New Delhi-110001.	011-23310526/23722158	ZO.NewDelhi@bankofindia.co.in
50	PATNA (FGMO-Patna)	Shri Om Prakash Choudhary	Chanakya Place, 1st Floor, Birchand Patel Marg, Patna 800001	0612-2223369/2223567	ZO.Patna@bankofindia.co.in
51	PUNE (FGMO-Pune)	Shri Sanjay Shankar Kadam	592(New) Sadashiv Peth, 4th Floor, BOI Bldg., Lakshmi Road, Pune 411030	020-25535400/421/3200	ZO.Pune@bankofindia.co.in
52	RAIGAD (FGMO -Mumbai)	Ms Dipanwita Sahani	2nd Floor Hotel Meera Madhav, Opp. S.T Stand, Alibag 402201.	02141-22895/223995	ZO.Raigad@bankofindia.co.in

53	RAIPUR(FGMO- Bhopal)	Ms Gayatri Kampa	1ST Floor, G. D. Shesh Nilayam, Tatyapara, RAIPUR 492001	0771-4212450/ 4212401	ZO.Raipur@bankofindia.co.in
54	RAJKOT(FGMO-Ahmedabad)	Shri Santosh Kumar Singh	Bank Of India Bldg., 1st Floor, Para Bazar, P.B. 24, M.G. Road, Rajkot 360 001	0281-2233910/2231277	ZO.Rajkot@bankofindia.co.in
55	RANCHI(FGMO- Ranchi)	Shri Sanjeev Kumar Singh	Pradhan Tower , Main Road, Ranchi South Jharkhand-834001	0651- 2331386/2330138	ZO.Ranchi@bankofindia.co.in
56	RATNAGIRI (FGMO-Pune)	Shri Narendra R Deore	Near Arogya Mandir, Ratnagiri- Kolhapur Highway, Shivajinagar, Ratnagiri 415639	02352-223155/222616/615	ZO.Ratnagiri@bankofindia.co.in
57	Sambhalpur (FGMO-Bhubaneswar)	Shri Srijit Sankar C Behera	Near St. John School, Dhankauda - 768006		zo.sambalpur@bankofindia.co.in
58	SILIGURI (FGMO-Kolkata)	Shri. Anup Kumar Sharma	Goyal Mansion, Pranami Mandir Road, Siliguri 734 401	0353-2641633/2643980/2642985	ZO.Siliguri@bankofindia.co.in
59	Siwan (FGMO- Patna)	Shri Amit Kumar Bhadani	Ghorgahiya Kothi, Tarwara More P.O-Siwan, Ps-Sarai OP, Siwan Dist., Bihar - 841226	0615 - 4291701	ZO.Siwan@bankofindia.co.in
60	SOLAPUR (FGMO-Pune)	Shri Chandrashekhar V Mantri	Sahyadri Shopping Centre Old Employment Exchange Chowk,Solapur-413 001	0217-2317077/2315411	ZO.Solapur@bankofindia.co.in
61	Surat (FGMO- Ahmedabad)	Shri Rajesh Kumar	1st floor, Bank Of India Bldg., Opp. Panjarapol, Ghod dod Road, Surat - 395001	0261-2262878/2722878	zo.surat@bankofindia.co.in
62	TELANGANA (FGMO-Hyderabad)	Shri Mukesh Kumar	Rajeshwar Building, MIG 15, Damoh Road, Jabalpur A.C. Guards, Hyderabad - 500004	040-23315263/23391969	ZO.Telangana@bankofindia.co.in
63	Thiruvananthapuram (FGMO - Chennai)	Shri Rajeev Kumar	Sreyas Building, GPO Lane, Near Pullimoodu Junction, Vanchiyoor, Thiruvananthapuram - 695001	0471-2703010/11/2478124	ZO.Thiruvananthapuram@bankofindia.co.in
64	UJJAIN(FGMO- Bhopal)	Shri Ajit Kumar Sharan	Post Bag No.10, C-2, Kshipra Vihar, Dewas Road, Nagzire, Ujjain 456010	0734-2514800	ZO.Ujjain@bankofindia.co.in
65	VADODARA (FGMO- Ahmedabad)	Shri Hanwant Kumar Thakur	1st Floor, Bank Of India Bldg., Ellora Park, Subhanpura, Vadodara- 390023	0265-2397895	ZO.Vadodara@bankofindia.co.in
66	Varanasi(FGMO - Lucknow)	Shri Shashikant Prasad	B-38/2A, Mahmoorganj, Varanasi- 221010	0542-2518485/84	ZO.Varanasi@bankofindia.co.in
67	VIDARBHA (FGMO-Pune)	Shri Kush Ganhotra		07152-245225/245223	ZO.Vidarbha@bankofindia.co.in
68	Vijayawada (FGMO - Hyderabad)	Shri M V V Bangaraju	D.No.31-23-1A, PVR Complex, 1st floor, Beside BSNL Bhavan, Chuttugunta, Vijayawada - 520004	0866-2467777/2467799	zo.vijayawada@bankofindia.co.in
69	Visakhapatnam (FGMO- Hyderabad)	Shri Nikesh Kumar Sinha	28-2-48, Dasapalla Complex, 1st floor, Suryabagh, Vishapatnam 530020(A.P)	0891-2718378/2535778	ZO.visakhapatnam@bankofindia.co.in