



Relationship beyond banking

IMPORTANT NOTICE TO CUSTOMERS

FRAUDS/CYBERCRIME BY PART TIME JOB OFFERS/PONZI SCHEME SCAM

Dear Customers,

The criminals & fraudsters are resorting to different kinds of modus operandi for perpetrating cybercrimes routed through the banking channels & payment gateways. Bank customers are being targeted by sending fake SMS/Email containing phishing links/lucrative offers like part-time job /lottery/ promise of high commission / returns in short span of time. Fake mobile applications/bulk SMS, SIM-box based virtual private network (VPNs), phishing websites, cloud services, virtual accounts in banks, application programming interface (API) etc. are also being used to collect customer's sensitive personal information. Few unidentified professionals, foreign nationals, payment aggregators etc. are also reported to be involved in such frauds.

In order to protect the hard earned money from the fraudsters, we advise all our customers to be aware of such scams and **not to share sensitive information such as CARD/PIN/OTP/CVV/PASSWORD etc with anyone**. Please do not click on any link received through any SMS/Email or open attachments from any unknown senders.

We reiterate that BOI never asks for your sensitive details over phone, SMS or Email.

“Season's Greetings”

Yours Sincerely,

**(Geetha Nagarajan)
General Manager & Principal Officer**