







—— Performance Analysis —— Q1:FY 2020-21

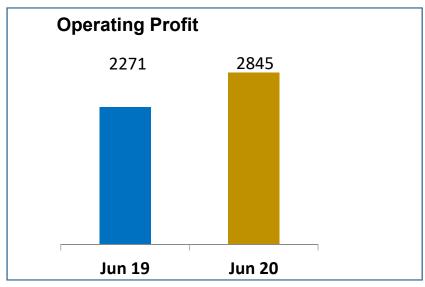
### **Performance At A Glance - Business (Q-o-Q)**

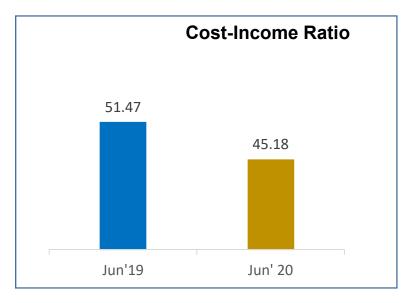


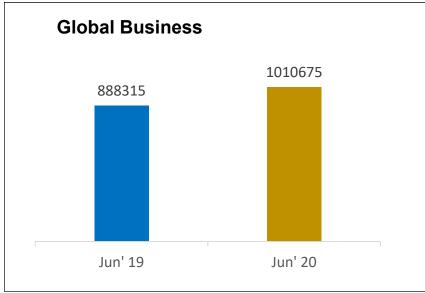
Business Mix (Deposits + Advances)	Jun19	Mar20	Jun20	Variation ( Jun19	(%) over Mar20
Global Business	888,315	972,026	1010675	13.77	3.98
Domestic	751,263	840,209	877292	16.78	4.41
Foreign	137,052	131,817	133383	-2.68	1.19
Global Deposits	512,237	555,505	595235	16.20	7.15
Domestic	427,064	482,539	517577	21.19	7.26
Foreign	85,172	<b>72,966</b>	77658	-8.82	6.43
Global Advances (Gross )	376,078	416,521	415440	10.47	-0.26
Domestic	324,198	357,670	359715	10.96	0.57
Foreign	51,880	58,852	55725	7.41	-5.31

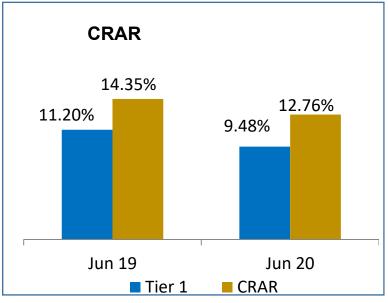
### **Performance Highlights(Q-o-Q)**





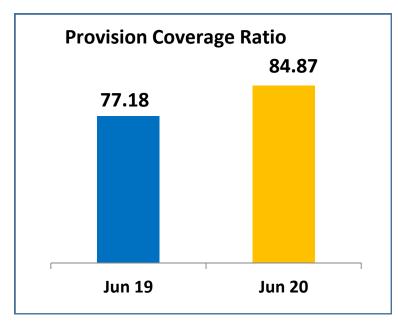


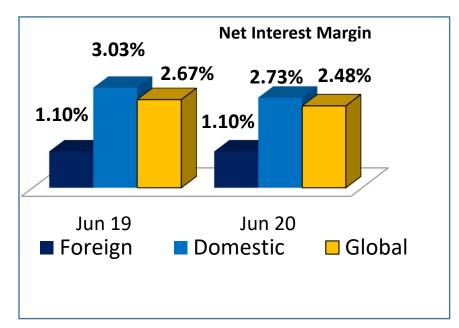


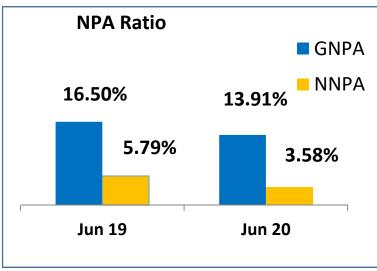


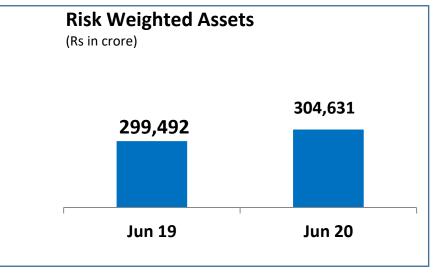
### **Performance Highlights(Cont'd)**







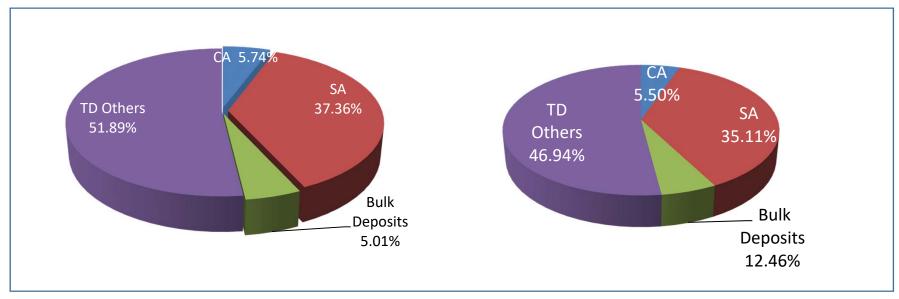




### **Domestic Deposits - CASA**



Jun 19 Jun 20



CASA:43.11 % CASA: 40.60% (Rs in Crore)

Type of deposits	Jun 19	Mar 20	Jun 20	Y-O-Y Growth
Current Account	24004	26,047	28,069	16.93
Saving Account	156182	171,704	179,301	14.80
CASA	180186	197,751	207,370	15.09

### **Key Sectors – Domestic**



Industry	Jun 19	Mar 20	Jun 20	Y-O-Y Growth %	% to Domestic credit Jun 20
Agriculture (Excluding RIDF/PSLC)	50076	52,184	52331	4.50	14.55
MSME	<i>53672</i>	<i>56,092</i>	56,946	<i>6.10</i>	<i>15.83</i>
Retail	56897	60,834	61,605	8.27	<i>17.13</i>
RAM	160645	169,110	170882	6.37	47.51
Corporate & Others	133983	153,146	144,980	8.21	40.30
Govt & Govt Guaranted Advance	29570	35,414	43,853	48.30	12.19
Total	324198	357,670	359,715		

### **Retail Credit**



Particulars	Jun 19	Mar 20	Jun 20	Y-O-Y Growth %	% to Retail Credit Jun 20
Home	32904	35,994	36,465	10.82	59.19
Mortgage	6780	6,693	6,648	-1.95	10.79
Auto	5100	5,599	5,660	10.98	9.19
Education	3245	3,128	3,122	-3.79	5.07
Personal	1659	1,757	2,184	31.65	3.55
Others*	7209	7,663	7,526*	4.40	12.22
Total	56897	60,834	61,605	8.27	100.00

<sup>\*</sup>Loan/OD against TDR:, Staff Loan:, Other Loan:.

### **Domestic Credit – Industry-wise**



Particulars	Jun 19	Mar 20	Jun 20	Y-O-Y Growth %	% to Domestic Advances
Infrastructure	51,012	54,447	<i>55,222</i>	<i>8.25</i>	<i>15.35</i>
Basic Metal & Metal products	13,673	13,571	13,838	1.21	3.85
Textiles	<i>8,087</i>	<i>8,421</i>	<i>8,402</i>	<i>3.90</i>	2.34
Gems & Jewellery	4,845	4,634	4,508	<i>-6.96</i>	1.25
Chemicals & Chemical products	5,418	4,402	4,390	-18.97	1.22
Vehicles, vehicle parts & Transport equipment	3,106	2,972	2,988	-3.80	0.83
Rubber, Plastic & their products	1,855	1,924	1,914	3.18	0.53
Construction	4,988	4,414	4,427	-11.25	1.23
Real Estate(Incl CRE+HFC)	61,161	<i>75,090</i>	75,993	24.25	21.13
NBFC(Excl HFC)	24,636	26,370	28,363	15.13	7.88
Other Industries	26,650	29,168	26,994	1.29	<i>7.50</i>
Total	210,813	225,413	227,041	7.70	<i>63.12</i>

### **Priority Sector Advances**



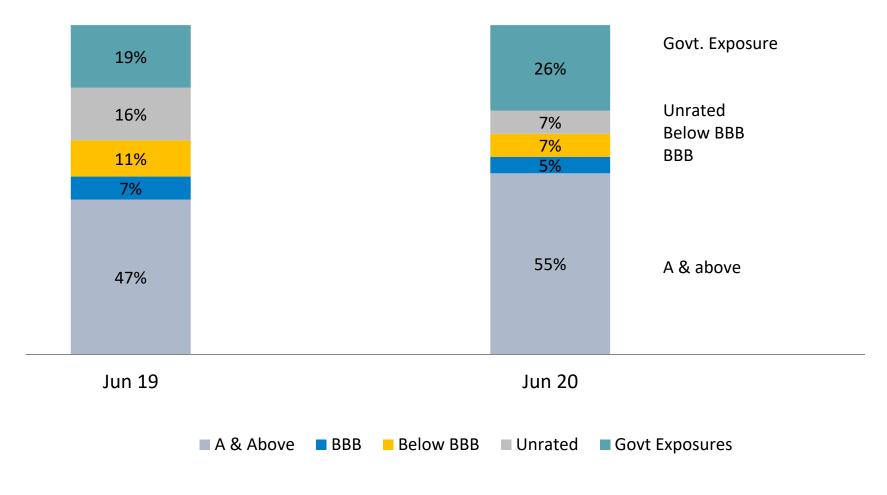
Industry	Jun 19	Mar 20	Jun 20	Y-O-Y Growth%	% to ANBC
Agriculture	51766	52918	54894	6.04	17.59
Out of which, S&MF	25730	26476	26727	3.88	<b>8.56</b>
MSME	50244	54273	53029	5.54	
Out of which, Micro	25700	27040	28211	9.77	9.04
Housing Loan	17210	18058	18363	6.70	
Educational Loan	3129	2876	2874	-8.14	
Others	1102	217	<b>251</b>	-77.24	
Total Priority Sector Advances	123,452	128,342	129,411	4.83	<b>41.46</b>

### **Advances - Infrastructure Sectors**



Particulars	Jun 19	Mar 20	Jun 20	Y-O-Y ( % )
Power	33599	34,196	34,695	3.26
a) SEBs	12946	13,917	14,720	13.70
b) Others	20653	20,279	19,975	-3.28
Roads and Ports	12384	13,398	13,717	10.76
Telecom	488	492	482	-1.23
Other Infrastructure	4541	6,361	6,329	39.37
Total	51012	54,447	55,222	<i>8.25</i>





#### SMA - 1 & 2 ACCOUNTS



# REPORTED TO RBI-CRILC (Central Repository of Information on Large Credits) EXPOSURE OF RS. 5 Crore and above

VERTICAL	No. of Borrowers	FB+NFB O/S	No. of Borrowers	FB+NFB O/S	No. of Borrowers	FB+NFB O/S
	Jun1	9	Mar	20	Jun	20
SMA-1	91	1296	<b>62</b>	1,773	15	1151
SMA-2	<i>96</i>	<i>5579</i>	<i>55</i>	2,370	22	2149
TOTAL	187	6875	117	4,143	37	3300

# Sector wise breakup of Restructured Advances 30.06.2020 BOI

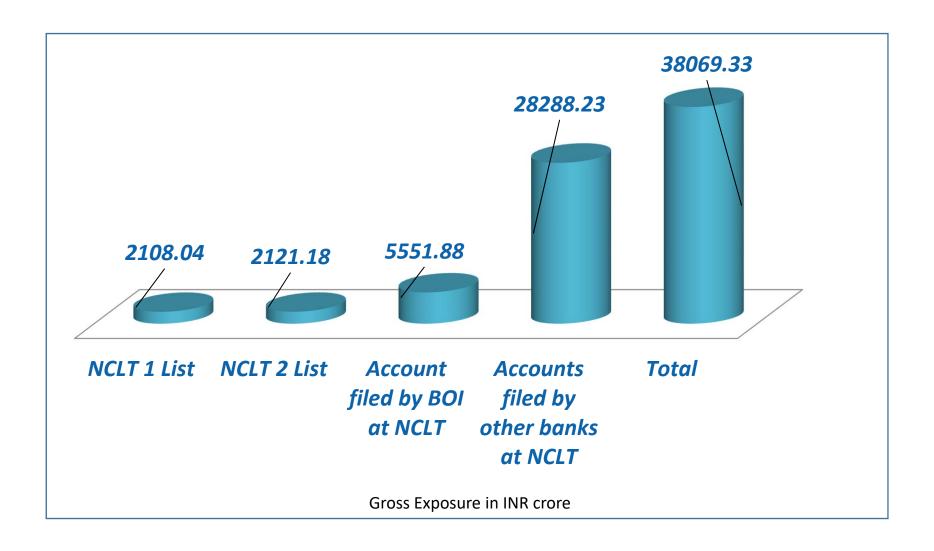


(Rs. In Crore)

	Ju	Jun-19			
Sector	NO. OF ACCOUNT	AMOUNT	NO. OF ACCOUNT	AMOUNT	
INFRA	15	1580	14	1951	
INFRA-POWER	11	1382	10	1745	
INFRA-TELECOM					
INFRA-ROADS & PORTS	3	122	3	119	
INFRA-OTHERS	1	76	1	88	
AVIATION	1	3614	1	1618	
TEXTILES	11	42	21	65	
ENGG	5	63	10	81	
SUGAR	3	40	1	31	
PHARMA	2	14	2	11	
STEEL	4	52	5	51	
CEMENT	8	192	18	199	
SERVICES	10	99	16	125	
HOTELS	10	108	15	106	
OTHER METAL	4	21	8	22	
AGRICULTURE	20	75	29	121	
AUTOMOBILES	3	11	4	12	
SERVICE-TRANSPORT RELATED	8	71	12	76	
OTHERS	76952	2637	162698	4567	
Standard Restructured Advances (Domestic)	77056	8619	162854	9037	
Standard Restructured Advances (Overseas)	2	51	2	31	
Standard Restructured Advances (Total)	77058	8670	162856	9068	

#### NCLT ACCOUNTS as on 30.06.2020





### **Asset Quality – Sequential**



Item	Jun 19	Mar 20	Jun 20
Gross NPA	<i>62068</i>	61550	57788
Net NPA	19288	14320	13275
Gross NPA %	16.50	14.78	13.91
Net NPA %	<b>5.79</b>	3.88	3.58
Provision Coverage Ratio (%)	77.18	83.74	84.87

### **Movement of NPA**



Item	Jun 19	Mar 20	Jun 20
Opening Balance	60661	61,730	61550
Less:			
Recovery	1052	1,279	<i>546</i>
Upgradation	535	<b>27</b>	113
Write Off	689	1,638	3505
Total reduction	2276	2,944	4164
Slippages	3683	2,764	402
Closing Balance	62068	61,550	57788

### Breakup of Gross NPA



Particulars	Jun 19	Mar 20	Jun 20		to tic Credit Jun 20
Large Corporate	32372	31,799	28,367	9.99	7.89
MSME	9419	8,889	8,814	2.91	2.45
AGRICULTURE	9063	9,044	8,925	2.80	2.48
RETAIL	1938	1,806	1,746	0.60	0.49
TOTAL (Domestic)	52792	51538	47,852	16.28	13.30
Total (Overseas)	9276	10012	9,935	17.88	17.83
Total (Global)	62068	61550	57,788	16.50	13.91

### **Investments (Domestic)**



		Jun 19			Jun 20	
Particulars	AFS	нтм	HFT	AFS	нтм	HFT
SLR Investments	27995	77105	204	43309	76162	64
Of Which:						
Government Securities	27995	77105	204	43309	76162	64
Other Approved Securities	0	0	0	0	0	0
M Duration	1.42	N.A	4.33	1.56	N.A	8.55
Non SLR Investments	14770	23616	1	14052	26949	1
M Duration	3.24	N.A		3.11	N.A	-
Total	42765	100721	205	57361	103111	<i>65</i>

### Net Interest Income – (Quarter ended)



	(	YoY		
Particulars	Jun 19	Mar 20	Jun 20	Variation (Qtr) %
Interest Income	10332	10,528	10234	-0.95
a. From Advances	6924	7,207	6992	0.98
b. From Investments	2631	2,770	2803	6.54
c. From Money Market Operations & Others	776	<i>550</i>	439	-43.43
Interest Expended	6847	6,735	6753	-1.37
a. On Deposits	5847	5,960	6194	5.93
b. On Borrowings	767	582	366	-52.28
c. Subordinated Bonds & Others	231	192	193	-16.45
Net Interest Income	3485	3,793	3481	-0.11

### Non-Interest Income – (Quarter ended)



Particulars		Quarter ende	r <b>d</b>	YOY Variation (Qtr ) %
	Jun 19	Mar 20	Jun 20	
Commission, Exchange & Brokerage	321	326	222	-30.84
Profit from Sale of Investments	173	243	914	428.32
Profit from Exchange Transactions	294	418	333	13.27
Recovery In W/o accounts	89	252	30	-66.29
Other Non Interest Income	318	449	208	-34.59
Total Non-Interest Income	1195	1688	1707	42.85

#### **Provisions**



Particulars	Jun 19	Mar 20	Jun 20	
Operating Profit	2271	2,653	2845	
Provisions for				
B&D	1873	7,316	<i>767</i>	
Standard Assets	(89)	<i>632</i>	<i>759*</i>	
NPV / Others	<i>6</i>	<i>87</i>	2	
Depreciation on Investment	<b>121</b>	107	-16	
Total Provisions before Tax	1911	8142	1512	
Taxation	117	(1918)	489	
Net Profit (PAT)	243	(3571)	844	

<sup>\*</sup> In the current quarter ended June 30, 2020 as a matter of prudence Bank has made an additional provision of Rs.620.30 Crore in the stressed accounts wherein moratorium due to COVID-19 pandemic was extended accordingly. The total provision of Rs.1034.78 crore is held by Bank as on June 30, 2020.

### Cost of Deposits & Yield on Advance (Q-o-Q)











### Key Ratio (Q-o-Q)



		Jun 19		Jun 20			
Particulars	Domestic	Foreign	Global	Domestic	Foreign	Global	
Cost of Deposits	5.17	1.66	4.56	4.81	1.04	4.32	
Yield on Advances	8.94	4.00	8.27	8.30	2.65	7.55	
Yield on Investments	7.44	6.11	7.38	7.02	6.31	6.99	
Net Interest Margin (NIM)	3.03	1.10	2.67	2.73	1.10	2.48	
Cost to Income Ratio	53.08	29.24	51.47	46.03	30.57	45.18	
Return on Assets (ROA)	0.01	0.85	0.14	0.55	-0.18	0.46	
Return on equity (ROE)	-	-	3.72	-	-	15.53	
Credit Cost (Annualised)	2.55	0.18	2.22	0.68	1.79	0.83	
Slippage Ratio	-	-	1.14	-	-	0.11	
Provision Coverage Ratio	77.33	76.17	77.18	83.83	91.56	84.87	

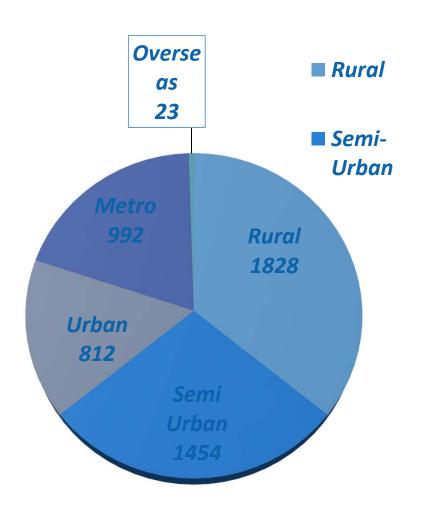
## Capital Adequacy — Basel-III



Particulars	Jun 19	Mar 20	Jun 20
Capital Adequacy - Basel III			
CET1 Capital	33359	29,059	28,827
Tier I Capital	33546	29,119	28,887
Tier II Capital	9434	9,419	9,980
Total Capital(CRAR)	42980	38,538	38,867
Total Assets	606543	656,995	<i>681,342</i>
Risk Weighted Assets	299492	294,189	304,631
CET1 (%) including CCB	11.14	9.88	9.46
Tier I (%)	11.20	9.90	9.48
Tier II (%)	<i>3.15</i>	3.20	3.28
Capital Adequacy Basel III (%) including CCB	14.35	13.10	12.76

#### **Branch Network**

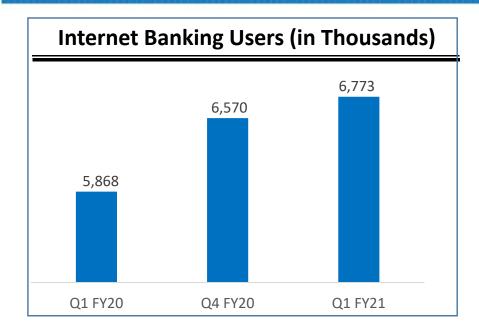


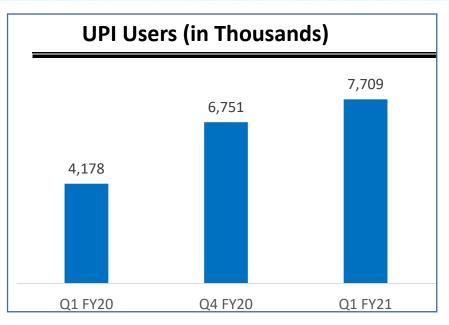


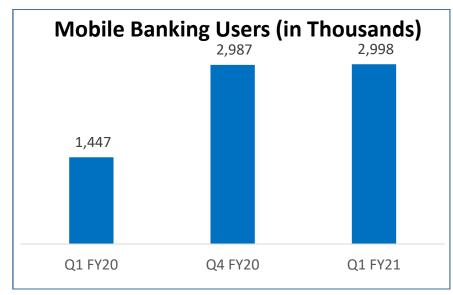
Particulars	Jun 19	Mar 20	Jun 20
Rural	1832	1828	1828
Semi-urban	1454	1454	1454
Urban	811	810	812
Metro	993	991	992
Domestic Branches	5090	5083	5086
Overseas Branches	25	23	23
Total	5115	5106	5109

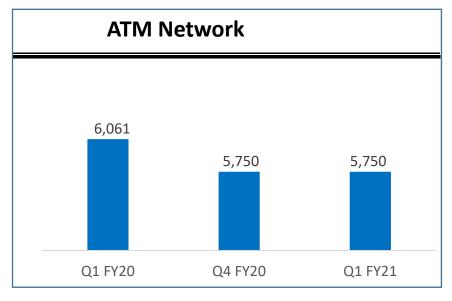
### **Alternate Delivery Channel**











#### **Performance Under Financial Inclusion**



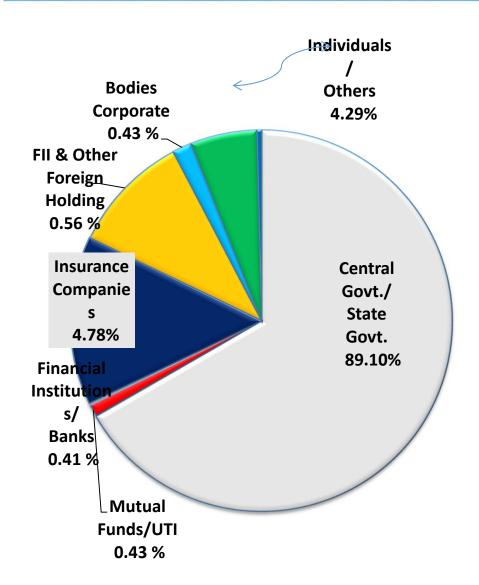




	As on 30	.06.2019	As on 30	.06.2020	
Particulars	No. of Accts	Amt. (Rs. Cr.)	No. of Accts	Amt. (Rs. Cr.)	
PMJDY (Lacs)	221	5,931	238	8,646	
Zero Balance Accts (Lacs)	<i>36</i>	-	21	-	
PMSBY (Lacs)	47	-	<i>6</i> 1	-	
PMJJBY (Lacs)	18	-	24	-	
APY (Lacs)	8	-	11	-	
PMMY Shishu	716795	2,837	860883	2,201	
PMMY Kishor	494914	9,954	749101	15,607	
PMMY Tarun	109248	8,322	157649	12,554	
PMMY Total	1320957	21,114	1767633	30,362	

#### **Shareholding Pattern - 30.06.2020**





BANK OF INDIA - EQUITY	As on 30.0	6.2020
Category	Shares	% to Capital
Promoter(Government of India)	2919690866	89.10
Foreign Financial Institution Investor	18509225	0.56
Financial Institution/Bank	13495959	0.41
Insurance Company	156617565	4.78
Mutual Funds	13967064	0.43
Bodies Corporate	14086226	0.43
Indian public	136773072	4.17
Others	3783373	0.12
Total	3276923350	100.00

#### **COVID-19** Response so far



#### **Employees**

Dedicated work force to ensure opening of maximum branches and work from Home were Exercised wherever feasible

Staff in isolation is exempted from Physically attending office.

Compensation to staff in case of any casualty due to COVID 19

Staffs donated Rs. 9.14 Crore to PM- Care funds

#### **Operation**

Banks Operations were intact during lockdown:

Alternate Delivery Channel were fully operational

Not much impact on functioning of Branch's /ATMs

Meeting were held through video conference or other audio electronics mode.

#### **Customer**

Special Credit Scheme:

COVID-19 Personal loan/Pensioner loan.

**COVID** emergency credit loan.

Kishan Tatkal loan scheme COVID-19.

BOI samanya credit card COVID-19.

COVID – 19 emergency support systems scheme 2020 (CESS-2020).

#### **Others**

Proactive measures sanitization, fumigation, etc ) taken up at branch, Office and ATMs.

Bank has also undertaken various activities to support corona warriors by distributing Face masks, gloves, food packets and grocery items etc.

#### **Domestic Subsidiaries**



		Mar-20				Mar-20		
		(Full		Y - O -Y		(Full		Y - O -Y
	Jun-19	Year)	Jun-20	Growth	Jun-19	Year)	Jun-20	Growth
			(	Amt Crore)				(Amt Crore)
	<u> </u>	BOI Share	eholding	<u>Ltd</u>	BOI	<u>Mercha</u>	nt Banke	<u>r Ltd</u>
- Revenue	3.47	12.38	2.81	-18.94%	0.22	1.76	0.22	-1.30%
- Net Profit	1.77	5.19	1.14	-35.55%	0.0	0.56	-0.02	-502.50%
- Net Worth	32.62	32.43	33.57	2.90%	14.26	14.82	14.80	3.77%

	(Amt Crore)  BOI AXA Investment Mnagers Pvt Ltd					BOI A	KA Truste		(Amt Lacs)
- Revenue	8.14	25.45	5.07	-37.66%		3.70	12.12	2.07	-44.05%
- Net Profit	0.56	-5.84	-1.98	-456.95%		-0.04	-0.34	-0.01	-75.00%
- Net Worth	59.21	52.81	50.83	-14.16%		21.41	21.11	21.11	-1.40%
- AUM	2615.73	1927	1955.87	-25.23%					

#### **International Subsidiaries**



(Rs in Crore)

								(RS III Crore)
INR Crores		BOI Tan	OI Tanzania Ltd BOI Uganda Ltd					
nul Crores	Jun-19	Mar-20	Jun-20	YOY Growth	Jun-19	Mar-20	Jun-20	YOY Growth
Deposits	327.04	376.06	381.35	16.61	357.00	467.68	480.00	34.45
Advances	215.03	247.47	243.54	13.26	269.90	352.36	355.64	31.77
Operating Profit	4.05	12.47	3.04	-25.06	3.86	15.05	5.63	45.91
Net Profit	3.25	6.64	1.09	-66.61	1.56	12.47	2.92	87.70
NPA Gross	13.96	20.20	20.76	48.71	-	0.08	4.76	
NPA Net	9.38	11.57	10.87	15.88	-	-	3.77	
NPA Gross %age	5.94	8.15	8.52	43.43	-	0.02	1.34	
NPA Net %age	3.99	4.66	4.48	12.28	-	-	0.76	
IND Crosses		BOI New 2	Zealand Ltd			PT BOI Ind	onesia Tbk	
INR Crores	Jun-19	Mar-20	Jun-20	YOY Growth	Jun-19	Mar-20	Jun-20	YOY Growth
Deposits	138.27	133.81	136.87	-1.01	1115.56	1236.81	1303.30	16.83
Advances	284.45	261.26	280.61	-1.35	1059.61	976.02	1069.83	0.96
Operating Profit	1.10	3.03	1.68	53.21	11.13	41.00	2.60	-76.60
Net Profit	0.78	1.11	1.42	82.59	0.89	11.11	0.98	10.39
NPA Gross	-	-	-	-	56.74	43.28	49.76	-12.30
NPA Net	-	-	-	_	32.58	21.49	26.05	-20.04
NPA Gross %age	-	-	-	_	4.93	4.44	4.66	-5.48
NPA Net %age	-	-		_	3.06	2.25	2.49	-18.63

#### **Initiatives**



- Cardless Cash withdrawal using UPI QR (QRCash) has been launched by which our Bank Customers can withdraw cash from ATMs readily without the use of cards.
- Mobile and Internet Banking system upgraded with enhanced features for better customer experience.
- Document management system (DMS) has been introduced for retrieval of documents and also helps us to store, track, manage and access our data in a more flexible and hassle free way.
- COVID-19 related specific loans/working capital/scheme promotion has been done using SMS and custom URL, using our BOI website.
- BOI SEVA OUR Chatbot is launched on website in Hindi and English Version.
- As an FI initiative, seamless ICT Technology based basic banking services enabled in Rural & unbanked areas.
- Web-based Retail Online Module: launched to improve productivity and customer service by reducing turnaround time.
- Tech-driven Credit Monitoring System for tracking of 'Early Warning Signals' under implementation.
- The migration of Technical platform from FINACLE 7 to FINACLE 10, is on advance stage.

#### **Initiatives**



- "Enterprise wide Fraud Risk Management" framework for real-time fraud monitoring is under process.
- Rationalisation of Domestic/overseas branches and ATMs being undertaken to reduce the Operational Cost.
- Special drive for opening of Government Accounts & Pension accounts among branches across the country.
- Debit Card Control App & Credit Card Control App have been launched to enable customers to have a full control over the card activity.
- Door Step Banking(DSB) through Universal Touch points (Call Centre, Website and an App) has been introduced for providing banking services to customers from the Agents engaged by the Bank.
- In line with the GOI initiative for cashless and digital nation, Payment gateway solutions provided for various government, PSU and autonomous organization (such as NHAI, National Seeds Corporation, RITES India Ltd, BHEL etc).
- Dashboard created for monitoring of accounts opened for two project (STRIVE, NIESBUD) started by Ministry of Skill Development and Entrepreneurship.

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#### **Awards & Recognition**



Bank of India has won the second Most Trusted Brand Award in the Banks category awarded by the Reader's Digest Trusted Brand, 2019.

Best Performing Public Sector Bank in APY Formation Day Campaign (FY2019-20) by PFRDA.

ETBFSI Excellence Awards 2019- Most Innovative Large Size Bank of the Year for QR Cash.

Bank has won Infosys Finacle Clients Innovation Award 2019.

#### Vision ,strategy and future outlook





Expand the Bank's retail, agriculture and MSME lending profile by leveraging its existing customer base



Continue to contain funding cost by sourcing low cost deposits such as CASA



Focus on improving asset quality and containing NPA levels



Leverage technology to increase cross selling opportunities, reduce cost and enhance customer experience



Improving our risk management systems to ensure long-term sustainability of our business



# Thank You