

Title:**Beware of Digital House Arrest Frauds**

Dear Valued Customers,

In today's digital landscape, cyber security awareness is essential to safeguard yourself against evolving cyber threats. Therefore staying informed and adopting cyber hygiene best practices will play a crucial role in having safe online banking experience.

"Digital House Arrest" is a sophisticated cyber scam where fraudsters pose as Police, CBI or Custom officials and force the victim hostage at their own home by keeping them under fraudsters live digital monitoring on the pretext that some serious criminal offence reporting about them has happened & they are investigating the case. They create fake police station setups and use video calls to intimidate victims into transferring money to avoid fake legal consequences or arrest warrants.

Modus Operandi:

- Fraudsters set up a fake police station with actors posing as officers. They create a convincing background to appear legitimate during video calls.
- Victims receive video calls from these "officers" who present fabricated charges with arrest warrants.
- To avoid "digital arrest" or legal action, the victims are coerced into transferring money to the fraudsters' accounts.

Always Keep in Mind:

- Genuine law enforcement agencies do not ask for money to avoid legal action.
- Scammers often create a sense of urgency to make victims act without thinking.
- Official communication from police or CBI is unlikely to occur via unplanned video calls.

Precautions:

- Always verify the identity of the caller independently. Contact the relevant law enforcement agency directly using official contact details.
- Never provide personal or financial information over the phone or video call unless you are certain of the caller's identity
- If you suspect a scam, report it to local cyber police authorities immediately.
- Report fraudulent communication on **Chakshu Portal** <https://sancharsaathi.gov.in/sfc/>

For more information on cyber security awareness, refer [BOI CYBER STAR E-Manual](#) or Visit [Safe Banking Section](#) of our Website
Report cyber fraud under our Grievance section of our website and
Also, on Govt. of India portal: www.cybercrime.gov.in OR CALL: 1930