Title:

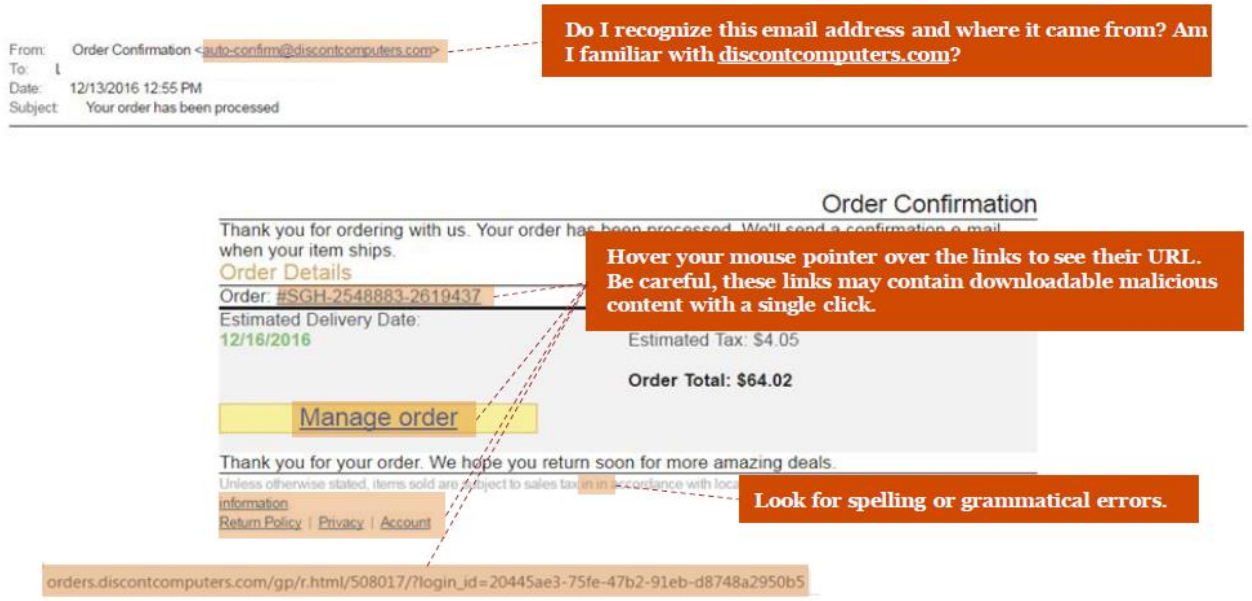
Beware of Phishing scams targeting businesses, governments, and individuals worldwide

Dear Valued Customers,

As part of our commitment to ensure the security of your personal and professional information, we share with you the best practices to help you recognize and protect against phishing scams. Phishing scams are fraudulent attempts by individuals to obtain sensitive information by posing as trustworthy entities.

Recognizing Phishing Scams:

1. Be cautious of unexpected emails or messages, even if they appear to be from a familiar source.
2. Phishing attempts often use urgent language to prompt immediate action.
3. Legitimate organizations will never ask for sensitive information such as passwords or financial details via email or messages.
4. Always check the URL by hovering over it without clicking. Look for subtle differences that may indicate a fake site.



Protecting Against Phishing:

1. Treat unsolicited requests for sensitive information with caution.

2. Contact the organization directly using known contact details rather than those provided in the message.
3. Ensure the email address is legitimate. Phishers often use addresses that are similar to genuine ones.
4. Enable spam filters, firewalls, and antivirus software to detect and block phishing attempts.
5. Stay informed about phishing tactics and share this knowledge with your colleagues.

Steps to Take if You Suspect a Phishing Attack:

1. Avoid clicking on links or downloading attachments from suspicious emails.
2. Never enter personal information into forms linked from unsolicited emails.
3. Use your email service's reporting feature to mark the email as phishing.
4. Ensure your security software is up-to-date to provide the best protection.
5. Regularly check your bank and online accounts for any unauthorized activity.

For more information on cyber security awareness, refer BOI CYBER STAR E-Manual or Visit Safe Banking Section of our Website
Report cyber fraud under our Grievance section of our website and Also, on Govt. of India portal: www.cybercrime.gov.in OR CALL: 1930