

Covid-19 Emergency Credit Line
READY RECKONER for borrower wise Credit Outreach by BANK OF INDIA
Post lifting of Lockdown under COVID-19

Personal Loan

Credit support	Timeframe	Existing Borrower category	Mode of submission of loan request	Checklist of information/documents required	Dedicated helpline number and e-mail account for Covid-19 queries, facilitation and grievances
<p>COVID-19 Personal Loan scheme (CPL)</p> <p>Demand loan facility valid up to 30.06.2020, to meet the consumption needs and medical expenses</p> <p>All customers drawing Salary through our Bank and existing standard housing loan and personal loan customers. SMA-1 and SMA-2 are not eligible.</p> <p>Loan Amount: Maximum Rs.5.0 lakh</p> <p>Repayment: 36 months including moratorium of 6 months.</p>	<p>Within 3 working days from the date of receipt of application/documents to disbursement (after lifting of lockdown)</p>	<p>Retail</p>	<p>Online through Bank's Website.</p> <p>Approaching nearest Branch</p>	<ol style="list-style-type: none"> 1. Simplified application form. 2. Proof of latest residential address/ KYC documents. 3. Salary slip/ITR 	<p>Dedicated e mail account for COVID 19 related clarifications and grievances: BOI.COVID19@bankofindia.co.in.</p> <p>For grievances: Computerized Customer Complaint System (OCRM-Operational customer relationship Management)</p> <p>Helpline: 18001031906</p> <p>For details regarding the Scheme etc: Financing Branch may be contacted</p>